



# CCC Portal Orientation

July 30, 2020

# Agenda

- ▶ Welcome
- ▶ Migration from Passport (a.k.a. “Clerk’s”) to CCC Portal
- ▶ Implementation Timeline
- ▶ Accessing CCC Portal and User Management
- ▶ Tour the CCC Portal Information Page
- ▶ Walk through the Self-Registration Process
- ▶ Training and Communication
- ▶ Preview of CCC Portal
- ▶ Questions and Suggestions



# Migration from Passport (a.k.a. “Clerk’s”) to CCC Portal



- ▶ Implementation of a new Case Management System
- ▶ After the final migration of case data to the new system Civil and Traffic Cases will no longer be available on Passport
- ▶ CCC Portal is a web-based application with a holistic view of case information
- ▶ No VPN access required

# New Case Management System Implementation Timeline



## ▶ Late Aug / Mid Sep 2020

- ▶ Civil Division
- ▶ Domestic Relations Division
- ▶ Child Protection Division
- ▶ Chancery Division
- ▶ Law Division
- ▶ Probate Division

## ▶ Late Sep / Mid Oct 2020 Traffic Division

- ▶ eCitations

Maintain access to  
Passport until Traffic is  
implemented



# Accessing CCC Portal and User Management

- ▶ Each person is required to have their own login credentials
- ▶ Requests for user access to the system will be initiated by the agency or organization
- ▶ Each organization/agency will appoint an Agency Account Coordinator
- ▶ Individual users will complete a self-registration process
- ▶ Information about access to CCC Portal will be available on our website



# Tour the CCC Portal Information Page

[cookcountyclerkofcourt.org/portalaccess](http://cookcountyclerkofcourt.org/portalaccess)

# Training and Communication



- ▶ Maintain communication concerning...
  - ▶ Interruptions to accessing information
  - ▶ Delivery of a detailed implementation timeline
  - ▶ How to manage user expectations
  - ▶ Ways to minimize impact to your business process
- ▶ Training webinars are available on our website

# Contact Information and Links



## Questions and Support

[cmsuseraccess@cookcountycourt.com](mailto:cmsuseraccess@cookcountycourt.com)

## Portal Information Page

[cookcountyclerkofcourt.org/NewWebsite/CCCPortal-Information-Page.aspx](http://cookcountyclerkofcourt.org/NewWebsite/CCCPortal-Information-Page.aspx)

or

[cookcountyclerkofcourt.org/portalaccess](http://cookcountyclerkofcourt.org/portalaccess)