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## **EXHIBIT 1**

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Office of the Clerk of the Circuit Court's Employment Plan
Effective March 18, 2021

OFFICE OF THE CLERK OF THE CIRCUIT COURT OF COOK COUNTY

EMPLOYMENT PLAN

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### I. <u>INTRODUCTION</u>

This is the Employment Plan submitted by the Office of the Clerk of the Circuit Court of Cook County (Clerk's Office) and prepared with the assistance of Plaintiffs' Counsel, the Clerk of the Circuit Court of Cook County's Compliance Administrator (CCCA) and the Clerk of the Circuit Court's Director of Compliance (DOC), as required by the Supplemental Relief Order, entered on August 10, 2018 (SRO). This Employment Plan sets forth the general principles that shall govern the hiring and employment policies and procedures of the Clerk's Office. This Employment Plan applies to all Employees of the Clerk's Office as well as all Applicants and Candidates for Positions within the Clerk's Office. The CCCA, while acting, and the DOC have the right to monitor any and all aspects of the Employment Plan to assess the Clerk's Office's compliance with the Supplemental Relief Order and its progress toward substantial compliance with the Supplemental Relief Order. This shall include, but not be limited to, the right to monitor any and all Employment Actions involving both union and non-union Employees whether in Exempt Positions or in Non-Exempt Positions to the extent delineated herein. The right of the CCCA to monitor any and all Employment Actions and aspects of the Employment Plan shall continue until such time as the Court finds that the Clerk's Office has achieved Substantial Compliance as defined by the SRO. The DOC's right to monitor any and all Employment Actions and aspects of the Employment Plan shall remain in effect after the Court finds that the Clerk's Office has achieved Substantial Compliance as defined by the SRO. All capitalized terms shall have the meanings given such terms in Section II below.

### II. <u>DEFINITIONS</u>

The following definitions apply to specific words and terms used in this Employment Plan:

Actively Recruited Position: Actively Recruited Positions are Non-Exempt managers or technical/professional related Positions for which discretion and flexibility in hiring are necessary, appropriate and justifiable, and the Candidate's academic credentials or accumulated experience is an important determinant for the differentiation among Candidates. Actively Recruited Positions are not Exempt Positions and have Minimum Qualifications requiring either (i) a Bachelor's degree or higher or (ii) a cyber security, information technology, networking, or programming certification. Actively Recruited Positions are: (1) not covered by any CBA; (2) atwill; and (3) either (a) responsible for the day-to-day performance of a high-level technical/professional function, or (b) responsible for the day-to-day supervision of at least three Employees.

<u>Actively Recruited Positions List:</u> The list of all Actively Recruited Positions attached as <u>Exhibit A</u>, which may be amended from time to time in accordance with <u>Section IX.R.</u>

<u>Applicant:</u> A person who has submitted an application for a Position pursuant to the terms set forth herein.

Applicant Rating Sheet: The document which shall be used by Human Resources, the Chief Deputy Clerk of division/department/district to which an Applicant is assigned and the Chief

Deputy Clerk of the hiring division/department/district to assess an Applicant's suitability for a Position that is to be filled through a Primary Posting. The Applicant Rating Sheet, Exhibit Q, shall be specific for the Position and based on factors limited to the Applicant's: (i) ability to perform the Essential Job Duties of his/her current position, as described in the Position Description; (ii) willingness to perform in his/her current position; (iii) knowledge and understanding of the responsibilities of his/her current Position; and (iv) disciplinary history. Human Resources may assign weights to the factors prior to the rating process, which weights shall be indicated on the Applicant Rating sheet.

<u>Application Review Panel:</u> The group of individuals selected to review the Validated Eligibility List pursuant to <u>Section IX.I.</u>

<u>Bureau</u> – An organizational unit in the Clerk's Office comprised of departments, divisions and/or districts.

<u>Candidate:</u> An Applicant, who after review and validation of his/her application materials, has been found to possess the Minimum Qualifications required by the Position Description.

<u>Clerk of the Circuit Court of Cook County's Compliance Administrator (CCCA):</u> The Compliance Administrator for the Clerk of the Circuit Court of Cook County appointed by the U.S. District Court for the Northern District of Illinois pursuant to <u>Section I</u> of the Supplemental Relief Order.

<u>Chief of Staff (COS)</u>: – The Chief of Staff for the Office of the Clerk of the Circuit Court of Cook County.

<u>Chief Human Resources Officer (CHRO)</u>: The Chief Human Resources Officer for the Office of the Clerk of the Circuit Court of Cook County.

<u>Clerk:</u> The Clerk of the Circuit Court of Cook County.

Clerk's Office (CO): The Office of the Clerk of the Circuit Court of Cook County.

<u>Clerk's Report:</u> The report issued by the Clerk or Designee in response to a DOC Investigation Report, pursuant to Section V.F.5. The Clerk or Designee shall submit a copy of the Clerk's Report to the DOC, Plaintiffs' Counsel and the CCCA, while acting, within 30 days of receipt of the DOC's Investigation Report.

<u>Clerk's Website:</u> The Clerk's Office website which provides information regarding the Clerk's Office on a public online format and includes, among other things, access to the Clerk's Employment Plan, Actively Recruited Positions List, Exempt List, Notices of Job Opportunities, quarterly reports and the DOC's semi-annual reports.

<u>Collective Bargaining Agreement (CBA):</u> The applicable collective bargaining agreement between the Clerk's Office and any legally recognized collective bargaining representative of Employees.

<u>Collective Bargaining Unit Employees (CBU)</u>: The Clerk's Office employees who are represented by a union in collective bargaining and other dealings with management.

Collective Bargaining Unit (CBU) Position: A Position that is covered by the applicable CBA.

<u>Compassionate Transfer</u> – A temporary transfer based on documentation provided by an Employee to establish the existence of an extraordinary hardship arising out of an emergency or medical situation or other unusual circumstance, where the transfer can reasonably be expected to eliminate or alleviate that hardship, in compliance with the CBA and the Employee Handbook with respect to Compassionate Transfers.

<u>Conditional Offer of Employment:</u> A job offer that is based upon the Candidate meeting certain conditions or requirements, such as passing a background check or verification of employment.

<u>Conflict of Interest:</u> A situation in which impartiality and judgment may be compromised or may appear to be compromised because of an actual or potential inconsistency between a person's self-interest and his/her professional or public interest.

Consent Decrees: The 1972 Consent Decrees and subsequent orders entered between Plaintiffs and the Clerk in Shakman et al. v. Democratic Organization of Cook County, et al., United States District Court for the Northern District of Illinois, Eastern Division, Court Number 69 C 2145.

<u>Contact Log</u>: The log maintained by Human Resources that records all contacts with Applicants or Candidates for a Posting.

<u>Designee:</u> An Employee selected and assigned to perform duties set forth in this Employment Plan on behalf of another Employee, typically subordinate to and in the same Bureau.

<u>Director Of Compliance (DOC)</u>: The Director of Compliance for the Clerk's Office is in charge of compliance and performs the tasks and responsibilities described in <u>Section V.A</u> of this Employment Plan and the DOC Position Description; and performs other tasks and responsibilities consistent with the Employment Plan and DOC Position Description.

<u>Director of Compliance (DOC) Investigation Report:</u> The report prepared by the DOC upon completion of his/her investigation pursuant to <u>Section V.F.4.</u>

<u>Discipline:</u> An action taken by the Clerk's Office in response to an Employee's conduct or performance including, but not limited to, verbal or written reprimands, suspensions, or terminations.

<u>Disqualifying Question:</u> A question included on the employment application for a Position that is designed to identify whether an Applicant possesses a specific Minimum Qualification contained in the Position Description.

<u>Electronic Application System (EAS)</u>: The electronic employment application system used by the Clerk's Office in the hiring of Employees.

Employee: An individual employed by the Clerk's Office.

<u>Employee Handbook:</u> The collection of the Clerk's Office's employment policies and procedures, including any and all amendments and addendums thereto, with which all employees are required to comply.

<u>Employment Action:</u> Any action (positive or negative) related to any aspect of employment, including, but not limited to, hiring, Promotion, Training, Interim Assignment, Temporary Assignment, Transfer, Reclassification, Compassionate Transfer, Layoff, assignment of Overtime (and other benefits of employment), Discipline and Termination.

<u>Employment Plan:</u> This Employment Plan, including any amendments thereto, required pursuant to Section II.C of the Supplemental Relief Order.

<u>Essential Duties</u>: The typical duties and responsibilities of a Position as defined in the Position Description.

<u>Executive Assistant Position</u>: A Position that reports directly to an Executive Assistant Supervisor and the primary duties of which include the performance of executive-level secretarial services to the Executive Assistant Supervisor. Executive Assistant Positions are (1) not covered by any collective bargaining agreement, (2) exempt from career service under the Manual, (3) at-will, and (4) not Exempt Positions.

Executive Assistant Supervisor: An Executive Clerk, Associate Clerk, or Chief Deputy Clerk.

<u>Executive Order:</u> The Order signed by the Clerk on August 10, 2018, and any subsequent orders executed by the Clerk of the Circuit Court, prohibiting Political Discrimination.

<u>Exempt List:</u> The list of all Exempt Positions attached as <u>Exhibit B</u>, which may be amended from time to time in accordance with <u>Section XII.B</u>.

Exempt Position: A Position that is included on the Exempt List because it involves policy making to an extent, or is confidential in such a way, that political party affiliation is an appropriate requirement for the effective performance of the job.

External Applicant: An Applicant who applies for a Position and is not an Employee of the Clerk's Office at the time of application.

General Counsel: The Chief Legal Officer for the Office of the Clerk of the Circuit Court.

General Hiring Process: The hiring process described in detail in Section VI.

<u>Grant of Authority:</u> The form, attached as <u>Exhibit D</u>, which may be amended from time to time, used to grant HR the authority to make an offer of employment to a Candidate selected for hire.

Hiring Bureau: The Bureau to which a Candidate who is hired will be assigned to work.

<u>Human Resources (HR):</u> The Human Resources Bureau, managed by the CHRO.

<u>Ineligible for Hire/Rehire List:</u> A list maintained by the CHRO or Designee, in the form attached as <u>Exhibit E</u>, which may be amended from time to time, of individuals who applied for employment or previously were employed by the Clerk's Office who are ineligible for employment with the Clerk's Office.

<u>Interim Assignment:</u> The assignment of an Employee on a full-time, continuous basis from his/her regular Position to another Position, provided that the Employee (1) is expected to and regularly and routinely perform the duties of the Position; and (2) meets the Minimum Qualification of the Position as established by the Position Description.

<u>Internal Applicant:</u> An Applicant who is employed by the Clerk's Office at the time of application.

<u>Internal Candidate Preference:</u> A Position for which qualified Internal Applicants for a Position will be placed higher on the Interview List than qualified External Candidates because of the advantages of employing internally experienced Applicants in carrying out the duties and responsibilities of the Position being posted.

<u>Internal Candidate Preference List:</u> The list of Positions that have been designated for Internal Candidate Preference and is maintained by the CHRO or Designee pursuant to <u>Section VI.D.3</u>.

<u>Interview File:</u> A subset of the Posting File that includes the Interview List, the interview questions, license and certification documentation, Interviewer Evaluation Forms, the Scored Interview List (if applicable), notes from the Ranking Meeting of the Interview Panel, the Interview Panel Ranking List, permitted Recommendations and any other documentation regarding the selection for interviewing and conducting of interviews, as reflected on the Posting File/Interview File Checklist for a job posting.

Interview List: The list of Candidates to be interviewed for a Position.

<u>Interview Panel:</u> The group of three or more Employees, selected to interview Candidates, pursuant to <u>Section VI.P.2.</u>, at least two of whom must attend all interviews, barring exigent circumstances.

<u>Interview Panel Ranking List:</u> The list created by the Interview Panel after all interviews are conducted, in the form attached as <u>Exhibit F</u>, which may be amended from time to time, of those Candidates who are deemed eligible for hire, in order of preference.

<u>Interviewer Evaluation Form:</u> The form, attached as <u>Exhibit G</u>, which may be amended from time to time, used by each interviewer on the Interview Panel to document interviews and score Candidates for Positions.

<u>Job Code:</u> A numeric code assigned to each job title.

<u>Justification to Hire:</u> The form, attached as <u>Exhibit H</u>, which may be amended from time to time, completed by the Clerk or Designee upon completion of the Candidate selection process and

setting forth the objective basis or bases for hiring the selected Candidate. This form shall include a No Political Consideration Certification signed by the Clerk or Designee.

<u>Lateral Bid Booklet</u>: The documents created for Vacancies subject to the Lateral Transfer process, which shall be comprised of the posting book cover; instruction memorandum to all Bargaining Unit Employees; Lateral bid description key; and Lateral Bid request form.

<u>Lateral Transfer</u>: The filling of a Vacancy for a Bargaining Unit Position by a member of the Bargaining Unit who holds the same Bargaining Unit Position in another division in the Clerk's Office.

<u>Layoff:</u> The involuntary, temporary or permanent separation of one or more Employees from employment with the Clerk's Office due to a reduction in the work force.

<u>Minimum Qualifications:</u> The objectively ascertainable minimum requirements listed on the Position Description that an Applicant must possess to be considered for employment in that Position.

<u>No Political Consideration Certification (NPCC)</u>: The certification that, to the signor's knowledge and agreement, no Political Reasons or Factors have been or will be taken into consideration or will influence the Employment Action involved. The certification language, in the form attached as <u>Exhibit I</u>, as may be amended from time to time, must accompany or be included in all forms relating to any Employment Action.

<u>Non-Exempt Position</u>: Any Position that is not included on the Exempt List. It does not involve policy making to an extent, and is not confidential in such a way, such that political party affiliation is not an appropriate requirement for the effective performance of the job.

Notice of Job Opportunity: The publicly available notice of a Position opening on Electronic Employment Application System used by the Clerk's Office or posted in any other location.

Office of the Inspector General (OIG): The Office of the Inspector General for the Office of the Clerk of the Circuit Court.

Overtime: Time worked by an Employee in excess of the 40-hour work week for which Employees shall be awarded compensatory time or paid time pursuant to any applicable CBA, the Employee Handbook or applicable federal, state, and/or local laws.

<u>Paid Extern</u>: A person who participates in a paid Externship at the Clerk's Office.

<u>Paid Externship</u>: A training program, offered to an Extern who is paid by and works for the Clerk's Office, as part of a course of study run by an academic institution.

Paid Intern: A person who participates in a paid Internship at the Clerk's Office.

<u>Paid Internship</u>: A training program, offered to an Intern, who is paid by and works for the Clerk's Office, for the purpose of gaining supervised practical experience.

<u>Performance Evaluation:</u> A formal written review of an Employee's job-related performance.

<u>Personnel File:</u> The physical and/or electronic file maintained by the Human Resources Bureau for each Employee including personal information and information about the Employee's work history, which includes, but is not limited to, the Employee's application, resume, licenses, recommendations, disciplinary history, training, rate of pay, salary history and benefits.

<u>Plaintiffs' Counsel:</u> The legal counsel to Plaintiffs in the *Shakman* Case.

<u>Political Contact</u>: Any contact of any kind whatsoever (oral or written, direct or indirect) from any Politically-Related Person or Organization to an Employee regarding an Employment Action relating to any person likely known to be an Applicant, Candidate or Employee holding or applying for a Non-Exempt Position.

<u>Political Contact Log:</u> The log maintained by the DOC recording all Political Contacts from a Politically Related Person or Organization regarding a person known likely to be an Applicant, Candidate or Employee holding or applying for a Non-Exempt Position.

<u>Political Contact Log Reporting Form:</u> The form, attached as <u>Exhibit J</u>, which may be amended from time to time, used to report to the DOC a Political Contact from a Politically-Related Person or Organization regarding an Employment Action related to a Non-Exempt Position.

<u>Political Reasons or Factors:</u> Any reasons or factors relating to political matters in connection with any Employment Action including, but not limited to:

- (1) any recommendation for or against the hiring, Transfer, or the taking of any other Employment Action with respect to any person from any Politically-Related Person or Organization that is not based on personal knowledge of the person's work skills, work experience, or other job-related qualifications;
- (2) the fact that the person works or worked for a Politically-Related Person or Organization or on a political campaign or belongs to a political organization or political party, or the fact that the person chose not to work on a political campaign or to belong to a political organization or a political party; unless related to a recommendation based on the person's skills, work experience, or other job related qualifications;
- (3) the fact that any person is or was, or is not or was not a member of any political party or Politically Related Organization;
- (4) the fact that the person contributed money, raised money, or provided something else of value to a Politically Related Person or Organization, or refrained from doing so;

- (5) the fact that a person is a Democrat or Republican or a member of any other political party or group, or the fact that the person is not a member; or
- (6) the fact that the person expressed views or beliefs on political matters.

<u>Politically-Related Person or Organization:</u> Any elected or appointed public official, any person acting as an agent of or representing any elected or appointed public official, or any person employed by, acting as an agent of, or representing any political organization or politically-affiliated group.

<u>Position:</u> Any probationary, temporary, part-time, full-time, intern or extern or any other category of employment with the Clerk's Office.

<u>Position Description:</u> A detailed written description of a Position's Essential Duties and responsibilities, Minimum Qualifications, Preferred Qualifications (if applicable), the knowledge, skills, and abilities needed to perform those responsibilities, and any preemployment testing protocols (if applicable). A copy of the current position description format, which may be amended from time to time, is attached as Exhibit K.

<u>Position Identification Number:</u> The unique number assigned to each Position by the Cook County Bureau of Human Resources.

<u>Posting File:</u> A file containing a copy of all documents related to a job posting or the filling of a Vacancy including, but not limited to, the Request to Hire, current Position Description, Notice of Job Opportunity, Preliminary Eligibility List, Randomized Preliminary Eligibility List, Sorted Randomized Preliminary Eligibility List, Validated Eligibility List, Interview File, the results of preemployment testing (if any), documented Conflicts of Interest, Justification to Hire, NPCCs, Contact Log and methods of posting, as reflected on the Posting File/Interview File Checklist.

<u>Posting File/Interview File Checklist:</u> The checklist used by Human Resources to memorialize the items collected in the Interview File and Posting File during the hiring process for a Position. A copy of the format for the Posting File/Interview File Checklist, which may be amended from time to time, is in the form attached hereto as <u>Exhibit L.</u>

<u>Potential Applicant</u>: A person who has not submitted an application for a Position with the Clerk's Office, but may submit an application, pursuant to the terms set forth herein.

<u>Preferred Qualifications:</u> The objectively ascertainable criteria listed in the Position Description that are preferred, but not required, in an Applicant for a Position.

<u>Preliminary Eligibility List:</u> The list of Applicants who have submitted complete applications for a Position through the Electronic Employment Application System and whose responses to the Disqualifying Questions indicate they meet the Minimum Qualifications of the Position.

<u>Prescreening Question:</u> A question included on the employment application for a Position that is designed to identify whether an Applicant possesses specific Preferred Qualifications contained in the Position Description.

<u>Primary Posting</u>: The filling of a Vacancy for a Bargaining Unit Position by a member of the Bargaining Unit who holds a Bargaining Unit Position with a lower grade.

<u>Primary Positions Posting Booklet</u>: The documents created for each Vacancy subject to the Primary Posting process, which shall be comprised of the posting book cover; instruction memorandum to all Bargaining Unit Employees; bid and written interview form; list of positions; and Position Descriptions.

<u>Prohibited Political Activity:</u> Activities performed during any compensated time (other than vacation, personal, or compensatory time off), including, but not limited to:

- i. Preparing for, organizing, or participating in any political meeting, political rally, political demonstration, or other political event.
- ii. Soliciting contributions, including, but not limited to, the purchase of, selling, distributing, or receiving payment for tickets for any political fund-raiser, political meeting, or other political event.
- iii. Soliciting, planning the solicitation of, or preparing any document or report regarding anything of value intended as a campaign contribution.
- iv. Planning, conducting, or participating in a public opinion poll in connection with a campaign for elective office or on behalf of a political organization for political purposes or for or against any referendum question.
- v. Surveying or gathering information from potential or actual voters in an election to determine probable vote outcome in connection with a campaign for elective office or on behalf of a political organization for political purposes or for or against any referendum question.
- vi. Assisting at the polls on Election Day on behalf of any political organization or candidate for elective office or for or against any referendum question.
- vii. Soliciting votes on behalf of a candidate for elective office or a political organization or for or against any referendum questions or helping in an effort to get voters to the polls.
- viii. Initiating for circulation, preparing, circulating, reviewing, or filing any petition on behalf of a candidate for elective office or for or against any referendum question.
- ix. Making contributions on behalf of any candidate for elective office in that capacity or in connection with a campaign for elective office.

- x. Preparing or reviewing responses to candidate questionnaires in connection with a campaign for elective office or on behalf of a political organization for political purposes.
- xi. Distributing, preparing for distribution, or mailing campaign literature, campaign signs, or other campaign material on behalf of any candidate for elective office or for or against any referendum question.
- xii. Campaigning for any elective office or for or against any referendum question.
- xiii. Managing or working on a campaign for elective office or for or against any referendum question.
- xiv. Serving as a delegate, alternate, or proxy to a political party convention.
- xv. Participating in any recount or challenge to the outcome of any election.

<u>Promoted or Promotion</u>: The advancement of a current Employee to a higher graded Position than his/her current Position.

<u>Randomized Preliminary Eligibility List:</u> A computer-based randomized list that assigns a random number to each Applicant on the Preliminary Eligibility list, pursuant to <u>Section VI.K.</u>

<u>Ranking Meeting:</u> The meeting at which the Interview Panel creates the Interview Panel Ranking List.

Recall: The process by which a laid off Employee is offered reemployment subsequent to a Layoff.

Reclassification: The process by which a Position's Job Code/Title and/or pay grade is changed.

<u>Recommendation:</u> A written opinion, personal or professional, submitted in connection with an Employment Action.

Request To Hire (RTH): A formal request to recruit and hire to fill a Vacancy. A copy of the Request to Hire form, which may be amended from time to time, is attached as Exhibit M.

Request for Intern/Extern Form: The form completed by the Clerk's Office to request an Intern or Extern for a Department, Division or District. A copy of the form, which may be amended from time to time, is attached as Exhibit N.

<u>Scored Interview List:</u> A list of interviewees, listed in descending order based on their average interview scores, from the completed and scored Interviewer Evaluation Forms. A copy of the form, which may be amended from time to time, is attached as Exhibit O.

<u>Semi-Automatic Promotion</u>: The filling of a Vacancy for a Bargaining Unit Position by the most senior member of the Bargaining Unit who holds a Bargaining Unit Position in the next lower grade.

<u>Seniority List</u>: A list of the name, number, address, classification, work location and last hiring date for all Bargaining Unit Employees in the Clerk's Office.

Shakman Case: Shakman et al. v. Democratic Organization of Cook County, et al., United States District Court for the Northern District of Illinois, Eastern Division, Court Number 69 C 2145.

<u>Shakman Liaison</u> – An Exempt executive-level Clerk's Office Employee who is a member of the Legal Department and has been designated by the Clerk to act as a liaison with the CCCA and Plaintiffs' Counsel to facilitate substantial compliance with the Supplemental Relief Order by the Clerk's Office.

<u>Sorted Randomized Preliminary Eligibility List</u>: The list created by Human Resources, pursuant to Section VI.L.

<u>Supervisor:</u> Any Employee in the Clerk's Office who, among other supervisory duties, has the authority to authorize, execute, or recommend any Employment Action.

<u>Supplemental Relief Order (SRO):</u> The Order for the Clerk's Office agreed to by the Clerk and Plaintiffs, and approved on August 10, 2018, in *Shakman et al. v. Democratic Organization of Cook County, et al., United States District Court for the Northern District of Illinois, Eastern Division*, Court Number 69 C 2145, as amended on June 19, 2019.

<u>Temporary Assignment:</u> The assignment for a limited time of an Employee to a different Position from which he or she is permanently assigned based on the Clerk's Office's operational needs.

<u>Termination:</u> The involuntary separation of an Employee from employment with the Clerk's Office.

<u>Training:</u> Teaching an Employee to perform the functions of his/her Position and/or some or all of the skills required to perform a different Position.

<u>Transfer:</u> The movement of an Employee from a Position in one department, division or district to a Position in another department, division or district within the Clerk's Office without changing the payroll designation (*i.e.*, step, grade, or compensation) for the Position held by the Employee.

<u>Unlawful Political Contact:</u> Any contact of any kind whatsoever (oral or written, direct or indirect) from any Politically-Related Person or Organization that is intended to affect or influence, based on Political Reasons or Factors, any Employment Action involving an Applicant, potential Applicant, Candidate, or Employee applying for, being considered for, or holding a Non-Exempt Position.

<u>Unlawful Political Discrimination:</u> Any positive or negative Employment Action involving an Applicant, potential Applicant, Candidate, or Employee who is applying for, being considered for, or holding a Non-Exempt Position that is based on any Political Reasons or Factors.

<u>Unpaid Extern:</u> A person who participates in an unpaid Externship at the Clerk's Office.

<u>Unpaid Externship</u>: A training program, offered to an unpaid Extern who works for the Clerk's Office as part of a course of study run by an academic institution.

Unpaid Intern: A person who participates in an unpaid Internship at the Clerk's Office.

<u>Unpaid Internship</u>: A training program, offered to an Intern, who is unpaid and works for the Clerk's Office for the purpose of gaining supervised practical experience.

Vacancy: An unfilled Position.

<u>Validated Eligibility List:</u> A list of Candidates whose application materials and responses to the Disqualifying Questions and Prescreening Questions have been verified by Human Resources and support the Candidate's claim to possess the Minimum Qualifications and, if applicable, Preferred Qualifications of the applied-for Position.

<u>Vetting Panel:</u> The group of individuals selected to review applications for the DOC Position in accordance with Section X.B.

<u>Workplace Journal</u>: An online newsletter issued bi-weekly, on pay day, used by management as a means to communicate to employees important information including vacancies that are open to be filled through the Primary Posting process.

Written or in writing: Any communication in hard copy, electronic or digital form, unless otherwise indicated.

# III. GENERAL PRINCIPLES AND COMMITMENTS APPLICABLE TO CLERK'S OFFICE EMPLOYMENT ACTIONS

The Clerk's Office shall adhere to the following general employment-related policies, practices, and procedures with respect to any employment relationship that constitutes employment at common law (whether probationary, full-time or part-time, permanent or temporary) by or for the Clerk's Office:

A. <u>Commitment.</u> The Clerk's Office shall implement pro-active and transparent employment-related policies, practices, and procedures to prevent and remedy the negative effects of any alleged Unlawful Political Contacts and Unlawful Political Discrimination as required by this Employment Plan, the Supplemental Relief Order, Executive Order, and Consent Decree. No CBA or other agreement between the Clerk's Office and any other individual or entity shall provide otherwise.

- B. <u>No Employment Actions Influenced by Political Reasons or Factors.</u> No Employment Action affecting an Employee holding a Non-Exempt Position shall be influenced by any Political Reasons or Factors.
- C. <u>Notice of Exemption.</u> The CHRO or Designee shall provide an Employee holding a non-union, Non-Exempt Position that is to become an Exempt Position a minimum of 30 days' advance notice of such change. The affected Employee shall be given the opportunity to Transfer to any available funded non-union, Non-Exempt Position for which he/she is qualified in lieu of remaining in his/her Position and holding an Exempt Position. The CHRO or Designee shall copy the DOC and CCCA, while acting, on this communication.
- D. <u>Recommendations.</u> The following shall apply to the submission and consideration of certain Recommendations related to Employment Actions for any Non-Exempt Position:
- 1. <u>Unlawful Political Contacts.</u> Except as provided in <u>Section III.D.2</u>, no Politically Related Person or Organization may contact an Employee involved in an Employment Action to influence the Employment Action. Employees shall report all such contacts to the DOC and CCCA, while acting, immediately.
- 2. <u>Permitted Recommendations.</u> The prohibitions of <u>Section III.D.1</u> do not limit the right of any person, including any Politically-Related Person or Organization or any Employee, to submit a written Recommendation where such Recommendation is not based on Political Reasons or Factors and where such Recommendation is based on such person's personal knowledge of the Applicant's or Employee's work, skill, experience, or other job-related qualifications, provided the following procedures are followed:
  - a. All written Recommendations for any Applicant or Employee shall be reviewed by the CHRO or Designee and the DOC for compliance with this <u>Section III.D.</u>
  - b. The DOC shall immediately forward to the CHRO or Designee and the CCCA, while acting, a Political Contact Log Reporting Form and copies of all written Recommendations made by any Politically Related Person or Organization. For employment recommendations, the CHRO or Designee shall exclude such recommendations from the Interview File until such time as set forth in <a href="subclause">subclause</a> e, below. The hiring processes set forth in <a href="Sections VI">Sections VI</a>, <a href="VIII">VIII</a>, <a href="IX, X, XI">IX</a>, <a href="XXI">XI</a> or <a href="XIII">XIII</a> may continue during the course of the DOC's review of any such recommendations.
  - c. The DOC shall review Recommendations from the Politically Related Persons or Organizations and conduct any additional investigation the DOC deems necessary to determine whether the Recommendations comply with this <u>Section III.D.</u> In accordance with the DOC's investigation process and procedures, the DOC shall document the reasons for his/her determination of whether a Political Contact is an Unlawful Political Contact or a Permitted Recommendation. A copy of the DOC's determination shall be provided promptly to the CHRO or Designee and CCCA, while acting. If the DOC determines that a Recommendation is an Unlawful

- Political Contact, in violation of this <u>Section III.D</u>, the DOC shall also provide written notification of its finding to the Politically-Related Person or Organization, the Clerk, the CCCA, while acting, and Plaintiff's Counsel.
- d. If the DOC determines there is cause to believe that a Recommendation constitutes an Unlawful Political Contact, the DOC shall take appropriate action in accordance with the DOC's procedures, in accordance with Section V.A. and the Recommendation shall not be considered nor included in the Interview File or the Employee's Personnel File, as applicable.
- e. Only Recommendations that the DOC determines are not based on Political Reasons or Factors shall be included in the Applicant's Interview File or Employee's Personnel File, as applicable.
- E. <u>Unlawful Political Discrimination Reporting.</u> Any Employee of the Clerk's Office who learns of or has a reasonable belief that Unlawful Political Discrimination has occurred or is occurring, is required to promptly report such matter to the DOC or CCCA, while acting, on an anonymous or credited basis, in person, by phone, or in writing. The DOC shall investigate all such matters reported to the DOC or CCCA, while acting. All Employees and agents of the Clerk's Office are required to cooperate fully in any investigation of such matter. An Employee who fails to report a Political Contact or Unlawful Political Discrimination and/or cooperate in an investigation as required shall be subject to disciplinary action, up to and including Termination; however, no person shall be compelled to respond to any request for information in violation of her/his constitutional rights.
- F. Political Contact Reporting. An Employee who receives or has reason to believe a Political Contact has occurred or is occurring is required to promptly report such matter to the DOC and CCCA, while acting; the report may be made on an anonymous or credited basis, in person, by phone or in writing. The DOC shall investigate all such reported matters. All Employees and agents of the Clerk's Office are required to cooperate fully in any investigation of such matter. An Employee who fails to report a Political Contact and cooperate in an investigation as required shall be subject to disciplinary action, up to and including Termination; however employees shall not be compelled to respond to a request for information in violation of his/her constitutional rights. Nothing in this Section III.F shall affect an Employee's obligation to report Unlawful Political Discrimination.
- G. <u>Contact by Employees Who Are Politically Related Persons.</u> The Clerk and other Employees who hold political positions or elected political office are authorized to engage in departmental or Employee reviews and inquiries that may be required in conjunction with their respective general management duties and/or concern the normal day-to-day operations of the Clerk's Office. Employees are not required to report such reviews and inquiries as Political Contacts; provided that nothing in this <u>Section III.G</u> affects an Employee's obligation to report Unlawful Political Discrimination.

- H. <u>No Retaliation.</u> The Clerk shall prohibit retaliation, punishment, or penalty for reporting a Political Contact, Unlawful Political Discrimination or violation of the Employment Plan; initiating or investigating a complaint related to any alleged Unlawful Political Contact or Unlawful Political Discrimination; or cooperating with or assisting the CCCA, while acting, the DOC, the CHRO or Designee or any other person or authority in connection with any such report, complaint or investigation.
- I. <u>HR Staff.</u> The Clerk shall maintain an HR staff of experienced and knowledgeable professionals who meet the Minimum Qualifications contained in the relevant Position Descriptions. Such persons shall be responsible for fulfilling the obligations of the Clerk's Office under this Employment Plan and the Employee Handbook.
- Union Relations. The Clerk respects the relationships with the Employees' legally recognized collective bargaining representatives and the provisions of a CBA negotiated with such representatives. Those relationships are governed by the Illinois Public Labor Relations Act, 5 ILCS 315, et seq., as amended. Any other applicable law, the CBA, the Employment Plan and the Employee Handbook shall be construed and administered consistently with that Act and the CBA to the extent that the construction or administration does not conflict with the United States Constitution or federal civil rights laws. If the language in this Employment Plan or the Employee Handbook conflicts with a CBA provision, the language in the CBA shall govern; provided the CBA does not permit or involve the use of any Unlawful Political Contact or Unlawful Political Discrimination or does not violate any other applicable federal, state and/or local law. The CHRO or Designee, DOC, and CCCA, while acting, shall be given prompt notice of an Employment Action based on a conflicting CBA provision. If a CBA provision allows for management discretion involving an Employment Action, such management discretion must be exercised subject to the Clerk's Executive Order Prohibiting Political Discrimination, the Supplemental Relief Order, the Employment Plan and the Employee Handbook. If the CBA does not contain a specific procedure or is otherwise silent, the relevant policies and procedures in this Employment Plan and the Employee Handbook must be followed.
- K. <u>NPCC</u>. Employees shall sign an NPCC whenever they initiate or are involved in the determination of an Employment Action. Such NPCC shall be incorporated into all applicable forms and EAS as described in this Employment Plan and the Employee shall indicate an intent to authenticate such form with either a written signature or electronic signature.
- L. <u>Interpretation of the Employment Plan</u>. All portions and provisions of this Employment Plan shall be interpreted as being in furtherance of the above principles and commitments, as well as the Consent Decree, Supplemental Relief Order and Executive Order.

# IV. GENERAL PRINCIPLES AND RESPONSIBILITIES RELATED TO THE <u>HUMAN RESOURCES BUREAU</u>

HR shall be responsible for initiating, directing, coordinating, and overseeing the human resources processes, policies, and procedures of the Clerk's Office relating to all Employment Actions. The following shall apply to HR's activities:

- A. <u>Clerk's Website</u>. Information regarding the Clerk's compliance with the Supplemental Relief Order shall be conspicuously placed on the Clerk's Website.
- B. <u>Employee Handbook.</u> The Clerk's Office shall maintain an up-to-date Employee Handbook that shall be distributed to all Employees. The Employee Handbook shall be consistent, in compliance with, and effectuate this Employment Plan. The Employee Handbook may be amended from time to time, provided that the proposed revision or update is sent to the DOC, the CCCA, while acting, and Plaintiffs' Counsel, for comment. If no comment is received within 14 calendar days, the revised Employee Handbook may be distributed to the Employees. If comments are received, the Clerk's Office shall review and discuss these comments with the DOC, CCCA, while acting, or Plaintiffs' Counsel prior to distributing the revision to the Employees. The CHRO or Designee shall maintain proof that the Employee Handbook was distributed to every Employee.
- C. <u>Quarterly Report.</u> The CHRO or Designee shall post on the Clerk's Website quarterly reports of the total number of new hires, Transfers, Terminations, Reclassifications, Layoffs, resignations, Promotion by the Primary Posting process, Semi-Automatic Promotions and Lateral Transfers by Bureau during the preceding three-month period, including: (1) the number and type of each such Employment Action; (2) the date of each Employment Action; and (3) the title of the Position. The CHRO or Designee shall post the quarterly report on the Clerk's Website within two weeks of the end of the preceding quarter.
- D. <u>Notification of Employment Actions.</u> As expressly provided in this Employment Plan, the CHRO or Designee shall provide the DOC and CCCA, while acting, within two business days, written or electronic notice of all Employment Actions and specified steps within Employment Actions, except in those limited emergency circumstances outside of the control of the Clerk's Office that preclude advance notice, to allow the DOC and CCCA, while acting, a reasonable opportunity to monitor all Employment Actions.

#### E. HR Employee Training.

- 1. <u>Employment Plan/Employee Handbook Training.</u> The CHRO or Designee, in conjunction with the DOC, shall provide comprehensive mandatory training programs for all Employees within HR to ensure that they are aware of, knowledgeable about, able to administer and able to answer questions they receive about this Employment Plan and the Employee Handbook.
- 2. <u>Frequency of Employment Plan/Employee Handbook Training.</u> The training described in Sections IV.E.1 shall be conducted at least once a year and no later than 30 days after an individual becomes an Employee in HR. The CHRO or Designee, in conjunction with the DOC, may train HR Employees on changes to this Employment Plan and the Employee Handbook as necessary between annual training sessions.
- 3. <u>Validation Training</u>. The CHRO or Designee, in conjunction with the DOC, shall conduct mandatory comprehensive training of all HR Employees who will review and validate applications for a Position before they conduct such review and validation. Such training shall

include, but is not limited to, information concerning proper validation and review protocols. This training shall be provided no later than 30 days after an individual becomes an Employee in HR.

- 4. <u>Certification of Training.</u> The CHRO or Designee shall certify the receipt of all training in writing. The certification shall be placed in the Employee's Personnel File and/or maintained by the CHRO or Designee and shall be made available to the DOC and the CCCA, while acting, on request.
- 5. <u>Notice of Training to DOC and CCCA.</u> The CHRO or Designee shall provide the DOC and the CCCA, while acting, with at least two business days advance notice of any training conducted under this Section IV.E.

### F. Supervisor Training.

- 1. <u>Employment Plan/Employee Handbook Training.</u> The CHRO or Designee, in conjunction with the DOC, shall provide comprehensive mandatory training to Supervisors to ensure they are aware of and knowledgeable about this Employment Plan and the Employee Handbook.
- 2. <u>Frequency of Employment Plan/Employee Handbook Training.</u> The training described in Sections IV.F.1 shall be conducted no later than 60 days following the Employee's appointment as a Supervisor and at least annually thereafter. HR, in conjunction with the DOC, may train HR Employees on changes to this Employment Plan and the Employee Handbook as necessary between annual training sessions.
- 3. <u>Certification of Training.</u> The CHRO or Designee shall certify the receipt of all training in writing. The certification shall be placed in the Employee's Personnel File and/or maintained by the CHRO or Designee and shall be made available to the DOC and the CCCA, while acting, on request.
- 4. <u>Notice of Training to CCCA.</u> The CHRO or Designee shall provide the DOC and CCCA, while acting, with at least two business days advance notice of any training conducted under this Section IV.F.

### G. <u>Employee Training.</u>

- 1. <u>Documents Provided.</u> The CHRO or Designee shall provide new Employees with copies of this Employment Plan and the Employee Handbook within 10 business days of employment.
- 2. <u>Employment Plan/Employee Handbook Training</u>. The CHRO or Designee, in conjunction with the DOC, shall provide comprehensive mandatory training to Employees to ensure they are aware of and knowledgeable about this Employment Plan, the Employee Handbook, and Unlawful Political Discrimination.

- 3. <u>Frequency of Employment Plan/Employee Handbook Training.</u> The training described in Sections IV.F.2 shall be conducted no later than 60 days following the beginning of employment and at least annually thereafter. The CHRO or Designee, in conjunction with the DOC, may train Employees on changes to this Employment Plan and the Employee Handbook as necessary between annual training sessions.
- 4. <u>Certification of Training.</u> The CHRO or Designee shall certify the receipt of all training in writing. The certification shall be placed in the Employee's Personnel File and/or maintained by the CHRO or Designee and shall be available to the DOC and the CCCA, while acting, on request.
- 5. <u>Notice of Training to CCCA</u>. The CHRO or Designee shall provide the DOC and the CCCA, while acting, with at least two business days advance notice of any training conducted under this Section IV.G.
- H. <u>Training on Amendments to Employment Plan or Employee Handbook.</u> Amendment(s) to the Employment Plan and/or Employee Handbook do not require immediate re-training of Employees but such re-training may be undertaken. In the absence of re-training, the CHRO or Designee shall provide Employees with written notice of the amendment(s) and allow a reasonable period of time to address any questions prior to implementing and enforcing the amendment(s) and shall copy the DOC and CCCA, while acting, on such correspondence. The CHRO or Designee shall maintain proof that amendments were distributed to all Employees.

### I. <u>Interviewer Training.</u>

- 1. <u>Training Required</u>. The CHRO or Designee, in conjunction with the DOC, shall provide mandatory comprehensive training of all Employees who are eligible to interview Candidates for any Position regarding proper interviewing conduct, techniques, and requirements, as well as the prohibition of Unlawful Political Contacts and Unlawful Political Discrimination. Employees may not participate on an Interview Panel unless they have received Interviewer Training. The CHRO or Designee shall maintain a list of all Employees who have been certified as completing such training and consult the list when an Interview Panel is assembled.
- 2. <u>Certification of Training</u>. Receipt of such training shall be certified in writing by the CHRO or Designee. The certification shall be placed in the Employee's Personnel File and/or maintained by the CHRO or Designee and shall be available to the DOC and the CCCA, while acting, on request.
- 3. <u>Notice to CCCA.</u> The CHRO or Designee shall provide the DOC and the CCCA, while acting, notice of such training at least two business days in advance of the training. The CHRO or Designee shall provide a copy of the list of Employees who have received Interviewer Training to the DOC and CCCA, while acting.
- J. Employee Recruitment and Hiring-Related Outreach Training.

- 1. <u>Training Required.</u> The CHRO or Designee, in conjunction with the DOC, shall provide mandatory training in proper practices that comply with this Employment Plan of all Employees who engage in employee recruitment and/or hiring-related outreach activity prior to engaging in any such activity. All training materials used shall be submitted to the DOC and the CCCA, while acting, for comment and a good faith exchange of best practices prior to use. Employees who send notifications of postings to schools and community organizations are not considered to be engaging in recruitment or outreach activities for purposes of this Employment Plan based on those activities.
- 2. <u>Certification of Training</u>. Receipt of such training shall be certified in writing by the CHRO or Designee. The certification shall be placed in the Employee's Personnel File and/or maintained by the CHRO or Designee and shall be available to the DOC and the CCCA, while acting, on request.
- 3. <u>Notice to CCCA.</u> The CHRO or Designee shall provide the DOC and the CCCA, while acting, notice of such training and a copy of the training materials at least two business days in advance of the training. The CHRO or Designee shall provide a copy of the list of Employees who have received recruitment and outreach training to the DOC and CCCA, while acting.
- K. <u>Access to Information Regarding Applicants</u>. The CHRO or Designee and DOC shall take steps to ensure that information about an Applicant or Candidate is not available to or shared with any individual or entity that is not authorized to receive such information. The CHRO or Designee, with written notice to the DOC and CCCA, while acting, shall identify HR Employees who shall be authorized to access and input Applicant and Candidate information from or on EAS. A HR Employee may not receive such authority unless and until he/she receives training by the CHRO or Designee in the appropriate use of EAS under this Employment Plan and the Employee Handbook.

### L. Review of Position Descriptions.

- 1. <u>Position Description Requirements.</u> All Position Descriptions must include: (a) a list of all day-to-day essential duties; (b) a list of Minimum Qualifications; (c) a list of any Preferred Qualifications; (d) a list of the knowledge, skills and abilities expected of the Employee to perform the Position's essential duties; and (e) a list of preemployment testing protocols, if applicable. Position Descriptions must be accurate and up-to-date and readily available to the public. The Position Description shall be in the format attached as Exhibit K.
- 2. <u>Position Description Review Process Prior to Posting.</u> To ensure that a Position Description is accurate and up-to-date prior to posting, the CHRO or Designee shall:
  - a. consult with the head of the Hiring Bureau and appropriate staff, if necessary, and evaluate the Position Description for each Position, to ensure that the Position Description is accurate and reflects the actual duties and Minimum Qualifications and Preferred Qualifications, if any, for the job;

- b. update and revise any Position Description that is not accurate; and
- c. provide the updated or revised Position Description and the previous Position Description, if applicable, to the DOC and the CCCA, while acting, and, in the case of Exempt Positions, Plaintiffs' Counsel, for review and comment.
- 3. Ongoing Position Description Review. The CHRO or Designee shall review and update Position Descriptions, in conjunction with the heads of the Hiring Bureaus, to keep them accurate and up-to-date, regardless of whether there is an anticipated posting. The heads of the Hiring Bureaus shall promptly report change(s) to the duties, responsibilities, Minimum Qualifications or Preferred Qualifications of a Position to the CHRO or Designee, who shall report these changes to the DOC, CCCA, while acting, and, in the case of Exempt Position Descriptions, Plaintiffs' Counsel, within two business days of receipt, consistent with Section IV.L.2.
- M. <u>Forms.</u> The CHRO or Designee is responsible for creating and maintaining all forms required under this Employment Plan and the Employee Handbook. The CHRO or Designee, in conjunction with the DOC, shall create any standard form to be used in connection with Employment Actions. If the CHRO or Designee determines that a form should be amended, the CHRO or Designee shall review the form and propose amendments to the DOC and CCCA, while acting, which, before being finalized, shall be subject to the DOC, CCCA, while acting, and Plaintiffs' counsel for review and comment.
- N. <u>Cooperation with the DOC.</u> All HR staff shall cooperate fully at all times with the DOC by assisting the DOC in carrying out his/her duties under this Employment Plan including, but not limited to, immediately reporting any allegations of Unlawful Political Discrimination or Political Contacts, providing documents and information regarding any allegation or investigation, and assisting in any investigation or DOC inquiry unless specifically prohibited by applicable law.
- O. <u>Complaint Line</u>. The CHRO or Designee shall post the hotline telephone number of the DOC at all places where individuals apply for employment with the Clerk's Office, on its bulletin boards, and on the Clerk's Office's Website. The hotline shall allow individuals to contact the DOC on an anonymous or credited basis.
- P. <u>Forwarding of Complaints.</u> The CHRO or Designee shall immediately forward to the DOC for investigation pursuant to <u>Section V:</u> (1) all calls and information alleging or reporting Unlawful Political Discrimination or a Political Contact (or a written transcript of such a message); and (2) any other violation of this Employment Plan or any section of the Employee Handbook referenced herein that does not qualify as an alleged Unlawful Political Discrimination or a Political Contact.
- Q. <u>Recordkeeping.</u> HR shall keep Posting Files, including Interview Files, for a minimum of three years following the date of Notice of Job Opportunity posting, unless longer retention is required by applicable law. HR shall also keep Personnel Files for Employees for a minimum of three years after the date the Employee is no longer employed by the Clerk's Office, or longer, if required by law or under a CBA. Such files may be maintained in electronic format.

- R. <u>General Principles and Responsibilities Related to EAS.</u> The implementation and use of an EAS shall be in compliance with the Clerk's Office's commitments and obligations pursuant to this Employment Plan, as well as the Executive Order, the Consent Decree, and the Supplemental Relief Order as follows:
- 1. <u>EAS Training.</u> The CHRO or Designee, in consultation with the DOC, CCCA, while acting, and other Employees of the Clerk's Office, if necessary, shall develop and conduct a training for all Employees who are authorized to use and will have access to the Clerk's Office's EAS and will provide expertise to respond to questions as needed. No Employee shall access the Clerk's Office's EAS or use the EAS prior to receipt of EAS training unless for the sole purpose of submitting an employment application.
- S. <u>NPCC.</u> All Employees who have access to or use the Clerk's Office's EAS shall be required to execute a NPCC when taking any Employment Action using EAS.
- T. <u>Monitoring of EAS Activities</u>. The DOC and the CCCA, while acting, shall have full and continual access to review all hiring activities and Employment Actions using EAS to assure that the Clerk's Office's policies and procedures are being followed and to assist in any investigation of violations or potential violations. This includes providing access to the system for the purpose of auditing its function and internal processes.

### U. <u>Ineligible for Hire/Rehire</u>

- 1. <u>Ineligible for Hire/Rehire List</u>. The CHRO or Designee, shall maintain a list in the form attached as <u>Exhibit E</u>, which may be amended from time to time, of individuals who applied for employment or previously were employed by the Clerk's Office who shall be ineligible for employment with the Clerk's Office for five years because the individual was terminated, resigned or retired *in lieu* of termination, resigned while knowingly under inquiry, or was disqualified for consideration for employment as a result of:
  - a. a finding by the DOC that the individual engaged in Unlawful Political Discrimination or engaged in Prohibited Political Activity; or
  - b. a finding by the DOC that the individual intentionally provided materially false information during an investigation by the DOC or otherwise obstructed or refused to cooperate with an investigation of the DOC; or
  - c. a finding by the DOC that the individual intentionally provided materially false information to the CCCA, while acting; or
  - d. a finding by the DOC that the individual intentionally provided materially false information to the DOC; or
  - e. a finding by the DOC that the individual falsified a Clerk's Office document concerning any Employment Action; or

- f. a finding by the DOC, the CHRO or Designee, the Clerk's Office's in-house legal counsel or the Clerk's OIG that the individual, while an Employee, engaged in any other misconduct egregious enough to warrant termination.
- 2. <u>Notice of Inclusion on List.</u> The CHRO or Designee shall give notice to any person before he/she is added to the Ineligible for Hire/Rehire List. This notice shall include the basis for the decision, a copy of any applicable policies or procedures, and instructions on how to appeal the decision. The CHRO or Designee shall copy the DOC and CCCA, while acting, on this notice.
- 3. <u>Appeals</u>. An appeal of the decision to add a person to the Ineligible for Hire/Rehire List and request for a hearing must be in writing to the COS within 30 days of the date the notice is sent. Employees who are bargaining unit members also may challenge their inclusion on the Ineligible for Hire/Rehire List in accordance with the terms of an applicable CBA, if any. The COS or Designee shall provide a copy of the appeal to the DOC and CCCA, while acting.
- 4. <u>Hearings/Decisions</u>. The DOC shall conduct the hearing to determine whether an individual should be included on the Ineligible for Hire/Rehire List, except if the individual's inclusion is based on a finding by the DOC, in which case the General Counsel or Designee shall conduct the hearing. The DOC or General Counsel, as applicable, shall provide the CCCA, while acting, with at least two business days' notice of such a hearing. The DOC or General Counsel, as applicable, shall make a written recommendation to the Chief of Staff within 30 days of the appeal hearing as to whether the individual should be included on the Ineligible for Hire/Rehire List. The Chief of Staff or Designee shall provide the individual with written notice of the final determination within 10 business days of receipt, with a copy to the CCCA, while acting. Unless reversed upon appeal, individuals shall remain ineligible for employment with the Clerk's Office for five years.
- 5. <u>Contents of List</u>. The Ineligible for Hire/Rehire List shall include: (a) the name of the former Employee or Applicant; (b) the title of last Position Held or applied for; (c) the reason for placement on the Ineligible for Hire/Rehire List (*e.g.*, termination, resignation *in lieu* of termination; retirement *in lieu* of termination); and (d) the date of removal from the Ineligible for Hire/Rehire List.

#### 6. Maintenance of the List.

- a. The Ineligible for Hire/Rehire List shall be maintained by the CHRO or Designee, who shall promptly provide copies of the Ineligible for Hire/Rehire List and any revisions thereto to the DOC, CCCA, while acting, and Plaintiffs' Counsel.
- b. The DOC shall maintain a copy of the Ineligible for Hire/Rehire List which will be made available to the public pursuant to the Freedom of Information Act. The Ineligible for Hire/Rehire List shall be available to the CCCA, while acting, and Plaintiffs' Counsel upon request.

- 7. <u>Use of List by HR During Validation Process.</u> Before HR deems an Applicant ineligible for consideration for a Clerk's Office hiring process based on the Applicant's inclusion on the Ineligible for Hire/Rehire List, the CHRO or Designee or DOC shall confirm this ineligibility in writing. The basis for ineligibility shall be documented on the Clerk's Office's EAS. The CHRO or Designee or DOC's failure to confirm or document ineligibility shall not bar later action to remove an ineligible individual if hired in violation of this Section.
- 8. Removal from List. The DOC shall be notified in writing at least five business days before an individual is removed from the Ineligible for Hire/Rehire List to allow the DOC to consult with the CHRO or Designee to determine whether the five-year time period for ineligibility has expired.

### V. GENERAL PRINCIPLES AND DUTIES RELATED TO THE DOC

HR shall recruit and the Clerk's Office shall hire a DOC pursuant to the process set forth in <u>Section X</u>. The DOC will be an Employee of the Clerk's Office.

- A. Responsibilities. The DOC functions as the Employment Plan compliance officer for the Clerk's Office by assuming responsibilities related to the monitoring, investigating, and auditing of Employment Actions to ensure compliance with the Employment Plan, policies in the Employee Handbook referenced herein and instances of Unlawful Political Contacts and Unlawful Political Discrimination. The DOC shall conduct his/her responsibilities in a manner that minimizes interference with or hindrance of operations. In furtherance of that goal, the DOC's primary responsibilities shall include, but not be limited to:
- 1. Understanding the Clerk's Office's organization, its business and operational objectives and needs and its staffing needs;
  - 2. Overseeing compliance with this Employment Plan;
- 3. Overseeing compliance with the policies in the Employee Handbook referenced in this Employment Plan;
  - 4. Monitoring the maintenance and posting of the Exempt List;
- 5. Reviewing and conferring with the CHRO or Designee to amend this Employment Plan and any related policies and procedures;
- 6. Reviewing and conferring with the CHRO or Designee in developing compliance strategies for this Employment Plan as well as any related policies and procedures to ensure compliance with the Employment Plan;
- 7. Accepting, investigating, and reporting on complaints related to this Employment Plan, policies in the Employee Handbook referenced herein and Unlawful Political Discrimination in Employment Actions or Unlawful Political Contacts;

- 8. Making recommendations to the Clerk and the COS on how to eliminate and/or remedy any instances of noncompliance with the Employment Plan, policies in the Employee Handbook referenced herein and Unlawful Political Discrimination or Unlawful Political Contacts;
- 9. Working with HR to implement training programs, prepare training materials and conduct training for all non-Supervisory Employees on compliance with the Employment Plan, policies in the Employee Handbook referenced herein and Unlawful Political Discrimination or Unlawful Political Contacts;
- 10. Working with HR to implement training programs, prepare training materials, and conduct training for Supervisors, staff in Exempt Positions and HR on compliance with the Employment Plan, policies in the Employee Handbook referenced herein and Unlawful Political Discrimination or Unlawful Political Contacts;
- 11. Reviewing Position Descriptions and Notices of Job Opportunity and taking appropriate steps to ensure their accuracy;
- 12. Monitoring all facets of the General Hiring Process and Actively Recruited Hiring Process including, but not limited to, participation as required or as appropriate in validation, interviews and Candidate selection meetings, to identify and assess potential and existing problems, discrepancies and violations and reporting such results to the Clerk, COS and CCCA, while acting;
- 13. Monitoring all aspects of the Exempt hiring process including, but not limited to, Position Description evaluation and Minimum Qualification review;
- 14. Auditing employment actions to ensure compliance with this Employment Plan as well as any necessary policies and procedures to ensure compliance with the Employment Plan;
- 15. Receiving and maintaining reports and logs of Political Contacts from Employees and periodically distributing summaries of such logs to the COS and the CCCA, while acting;
- 16. Providing first-hand information, observations, assessments, and recommendations on the development, revisions and implementation of the employment policies and practices of the Clerk's Office, noting any irregularities which may compromise compliance with the Employment Plan, policies in the Employee Handbook referenced herein, Shakman Decree, the SRO and other court-ordered directives;
- 17. Preparing periodic reports and issue-specific reports to the Clerk concerning the DOC's duties and responsibilities as delineated in this Employment Plan and the Executive Order;
- 18. Other related duties consistent with the DOC Position Description, the Employment Plan, policies in the Employee Handbook referenced herein, and the prohibition of Unlawful Political Reasons or Factors in Employment Actions, including those that may be assigned by the Clerk or COS from time to time.

- B. <u>Semi-Annual Reports.</u> The DOC shall issue a semi-annual report every March 15 and September 15 to the Clerk, COS, CHRO or Designee, General Counsel, the Clerk's Office's OIG, CCCA, while acting, and Plaintiffs' Counsel, which describes the DOC's activities during the prior six months including, but not limited to: (1) auditing activities as required by this Employment Plan; (2) discovered violations of this Employment Plan or policies in the Employee Handbook referenced herein, and instances of Unlawful Political Discrimination or Political Contacts; (3) remedial actions recommended; and (4) corrective actions taken by the Clerk's Office to address the violations. The DOC's semi-annual reports shall be posted on the Clerk's Office website.
- C. <u>Monitoring of Employment Actions</u>. The DOC shall have full and continual access to review all Employment Actions to ensure policies and procedures are being followed pursuant to the Employment Plan, the Supplemental Relief Order and the policies in the Employee Handbook, as referenced herein, and to investigate any alleged violations. As expressly provided in this Employment Plan and the Employee Handbook, the Clerk's Office shall provide the DOC with advance written notice of all Employment Actions and steps within an Employment Action, except in the limited emergency circumstances outside of the control of the Clerk's Office including, but not limited to, hiring, Promotions, Compassionate Transfers, Training, Interim Assignment, Temporary Assignment, Transfer, Reclassification, Layoff, assignment of Overtime (and other benefits of employment), Discipline and Termination.
- D. <u>Reporting.</u> The DOC shall be a Non-Exempt Position reporting to the Chief of Staff and cooperating with the CCCA, while acting, including, but not limited to, providing the CCCA, while acting, with reports as deemed necessary by the CCCA, while acting. The DOC shall operate with the requisite independence and specific responsibilities set forth in the Position Description and in accordance with this Employment Plan. The CCCA, while acting, may monitor any and all aspects of the DOC's job performance.
- E. <u>Termination.</u> The Clerk shall have the right to terminate the employment of the DOC for cause at any time or, if not for cause, upon: (1) 90 days' prior written notice to the DOC or 90 days' salary continuation; and (2) sending 90 days' written advance notice to the DOC, CCCA, while acting, and Plaintiffs' Counsel, describing the reasons for Termination. Upon receipt of the Clerk's written notice, the CCCA, while acting, and Plaintiffs' Counsel shall have 21 days to determine if the Termination is based on Political Reasons or Factors.
- F. <u>Alleged Violations of the Employment Plan, Certain Policies in the Employee Handbook, or Unlawful Political Discrimination or Political Contacts</u>. If an Employee becomes aware of or receives a complaint that involves an allegation of a violation of this Employment Plan, a section of the Employee Handbook referenced herein, a Political Contact or Unlawful Political Discrimination, the Employee shall refer the complaint to the DOC or CCCA, while acting. Upon receipt of a complaint, the DOC shall do the following:
- 1. <u>DOC Investigation.</u> The DOC shall investigate alleged violations of this Employment Plan, alleged violations of any section of the Employee Handbook referenced herein and allegations of Unlawful Political Discrimination and Political Contacts. The DOC's investigation shall include, but not be limited to, a review of all relevant documents and interviews

with witnesses. The DOC may coordinate with the CCCA, while acting, CHRO or Designee and/or the Clerk's Office's OIG or Designee, on further investigation of the alleged violation. Except as necessary to conduct an investigation and issue a report, the DOC shall not disclose the identity of any complainant to anyone other than the Court and the CCCA, while acting. The DOC shall use normal investigative processes and procedures for any investigation into alleged violations of this Employment Plan or sections of the Employee Handbook referenced herein.

- 2. <u>Cooperation with the DOC.</u> The Clerk and her Employees and agents shall fully cooperate with the DOC investigations by, among other things, promptly providing all requested non-privileged documents and information to the DOC in a manner that will preserve the confidentiality of the investigation. No person shall be compelled to respond to any request for information in violation of her or his constitutional or statutory rights.
- 3. <u>Privileged Materials.</u> If any privileged materials are provided to the DOC, such materials shall be marked as privileged.
- 4. <u>DOC Investigation Report.</u> At the conclusion of the investigation, the DOC shall prepare a DOC Investigation Report and provide copies to the Clerk, COS, CHRO or Designee, Clerk's Office's OIG, CCCA, while acting, and Plaintiffs' Counsel, which shall include the following:
  - a. A description of the allegations and other information pertinent to the investigation, including a list of the documents reviewed and individuals interviewed;
  - b. A description of his/her findings, including any violation regarding the provisions of this Employment Plan, the Employee Handbook, Unlawful Political Discrimination or Political Contacts or a confirmation that no non-compliance was discovered;
  - c. Regardless of a positive or negative finding, a recommendation that either no action be taken or that a specific corrective or preventative action be taken, and a full explanation of the basis for such recommendation; and
  - d. Such other information as the DOC may deem relevant to the investigation or resulting recommendations.

The DOC shall maintain a copy of the DOC Investigation Report in his/her files. The DOC shall redact the DOC Investigation Report for all personally identifiable information pursuant to Section V.H and provide a copy to the complainant, if any, regardless of whether the DOC Investigation Report found a violation of the Employment Plan or Employee Handbook or Unlawful Political Discrimination or Political Contacts. Nothing in this section shall prohibit the DOC from meeting with a complainant to discuss the DOC Investigation Report's findings.

# 5. <u>Clerk's Report.</u>

- a. The Clerk or Designee shall review the DOC Investigation Report and may follow-up with the DOC and/or conduct a follow-up investigation of the alleged violations found in the DOC Investigation to determine whether to accept, reject or offer alternative proposals to the DOC's recommendations.
- b. If the DOC Investigation Report contains a finding of a violation of or non-compliance with this Employment Plan or sections of the Employee Handbook, referenced herein, or Unlawful Political Discrimination or Political Contacts, or recommends that corrective or preventative action(s) be taken, the Clerk or Designee shall prepare a Clerk's Report. If there is no finding of a violation or no corrective or preventative measure is recommended, a Clerk's Report is not required.
- c. The Clerk's Report shall include the following:
  - i. A copy of the DOC Investigation Report;
  - ii. A description of the Clerk's follow-up investigation, including any findings made by the Clerk or Designee;
  - iii. Such other information as the Clerk may deem relevant to the DOC's investigation or resulting recommendations; and
  - iv. For each recommendation made by the DOC, a statement confirming implementation of the DOC's recommended action or explaining why the recommended action was not implemented and describing any alternative action taken by the Clerk and the specific reasons for such alternative action.
- d. The Clerk or Designee shall submit a copy of the Clerk's Report to the DOC, Plaintiffs' Counsel and the CCCA, while acting, within 30 days of receipt of the DOC's Investigation Report. The Clerk or Designee may extend the deadline by an additional 30 days by providing written notice to the DOC, Plaintiffs' Counsel and the CCCA, while acting.
- G. <u>Suspending or Terminating Employment Actions</u>. The Clerk, COS or the CHRO or Designee may suspend or terminate the Employment Action (if applicable) that is the subject of the DOC Investigation Report and may impose other remedial actions upon receipt of the DOC Investigation Report and pending the issuance of the Clerk's Report.
- H. <u>Availability of Reports.</u> A redacted DOC Investigation Report and the redacted Clerk's Report shall be made available to the public upon request. Prior to disclosing any DOC Investigation Report and/or Clerk's Report to the public, the DOC shall redact the names and identifying information of any informants, complainants, witnesses, and persons investigated. The DOC or Clerk or Designee also shall redact all information that is protected by statute or other

applicable law or privilege (e.g., Health Insurance Portability and Accountability Act of 1996; law enforcement privilege) from the DOC Investigation Report and the Clerk's Report. The DOC shall provide the requested redacted Clerk's Report in the same manner as requested within seven days of the request. The Clerk's Office shall place notice of such availability and the procedure for requesting reports on its website.

I. <u>Union Disputes or Claims of Discrimination Other Than Unlawful Political Discrimination.</u> Any complaints received by the DOC involving union disputes or claims based on discrimination that are unrelated to the Employment Plan or sections of the Employee Handbook referenced herein and do not implicate or suggest Unlawful Political Discrimination or Political Contacts (*e.g.*, race, gender, age, national origin, sexual orientation, etc.) shall be referred to the Clerk's Office's OIG and CHRO or Designee for investigation. These matters fall outside the scope of this Employment Plan.

## VI. GENERAL HIRING PROCESS

The specific elements of the General Hiring Process, which apply equally to External Applicants and Internal Applicants, are described in detail below. Except as specifically provided in <u>Sections VII</u>, <u>VIII</u>, <u>IX</u>, <u>X</u>, <u>XI</u>, and <u>XII</u>, all Applicants will be required to go through the General Hiring Process.

- A. Review by DOC and CCCA, while acting. The DOC and CCCA, while acting, along with HR shall have full access at all times to all documents and all aspects of the General Hiring Process for each posting and may review them on an ongoing basis. If the DOC or CCCA, while acting, concludes that a material error was made at any point during the hiring process, the DOC or CCCA, while acting, shall provide immediate notice to the CHRO or Designee, along with a request to take appropriate steps to resolve the error. The DOC or the CCCA, while acting, may suspend a hiring process until the CHRO or Designee, the DOC, and CCCA, while acting, have met and conferred about the error. If the CHRO or Designee disagrees with the DOC or CCCA, while acting, and moves forward with the hiring process, the CHRO or Designee shall provide a written response documenting the reasons for the decision. If the DOC or CCCA, while acting, concludes that a non-material error was made during the hiring process, the DOC or CCCA, while acting, will provide the CHRO or Designee notice of the error in due course.
- B. <u>Recruitment.</u> HR shall take steps to ensure that all employee recruitment efforts are conducted in a manner that maximizes the pool of Applicants and avoids any Unlawful Political Contacts or Unlawful Political Discrimination including, but not limited to, providing the Employee Recruitment and Hiring-Related Outreach Training described in <u>Section IV.J.</u> Employees involved in employee recruiting may participate in a variety of events including, but not limited to, job fairs, school sponsored campus recruitment events, and community-based employment and outreach program forums. The Clerk's Office shall provide prominent written notice at any such event to attendees that the Clerk's Office does not hire or accept recommendations for Non-Exempt Positions based on Political Reasons or Factors. The CHRO or Designee shall document all employee recruitment and hiring-related outreach events attended by

representatives of the Clerk's Office. All such documentation shall be provided to the DOC and the CCCA, while acting.

- C. <u>Job Postings.</u> All Non-Exempt Positions which the Clerk's Office is seeking to fill shall be posted on the Clerk's Office's EAS and prominently on the Clerk's Office's Website. To generate a large pool of qualified Applicants, Positions also may be posted at locations required by any CBA, and with schools, professional organizations, labor organizations, professional publications, online job posting sites, and other appropriate locations. HR shall provide the DOC and CCCA, while acting, a list of additional posting locations, prior to posting. The methods of posting as well as posting locations shall be documented in the Posting File.
- D. <u>Requests to Hire.</u> All hiring for Positions shall be initiated by submission of a RTH in accordance with the following:
- 1. <u>Submission of RTH.</u> The RTH, including a copy of the current Position Description, shall be completed and signed by the head of the Hiring Bureau and submitted to the CHRO or Designee. On the RTH, the head of the Hiring Bureau must receive written approval to fill the Position from the CHRO or Designee. The CHRO or Designee shall provide a copy of the RTH to the DOC and CCCA, while acting, at the same time the approval or denial is sent to the head of the Hiring Bureau. If the RTH is approved, the remainder of this <u>Section VII</u> shall apply.
- 2. <u>Current Position Description.</u> Pursuant to <u>Section IV.L.</u>, the CHRO or Designee shall review with the head of the Hiring Bureau, the current Position Description's (a) Minimum Qualifications; (b) Preferred Qualifications, if applicable; and (c) a description of the knowledge, skills, and abilities relating to the Position. The CHRO or Designee and the head of the Hiring Bureau shall confirm that the Minimum Qualifications, Preferred Qualifications, and knowledge, skills and abilities are related to and accurate for the Position's requirements. If no Position Description exists or the head of the Hiring Bureau states that the current Position Description is inaccurate, the head of the Hiring Bureau and the CHRO or Designee shall draft a new or update the current Position Description to accurately reflect the requirements of the Position in compliance with <u>Section IV</u>. Before the Position may be posted, a draft of the new or updated Position Description and the previous Position Description, if applicable, shall be given to the DOC and the CCCA, while acting, for review and comment pursuant to <u>Section IV.L</u>.
- 3. <u>Internal Candidate Preference.</u> The CHRO or Designee working with Bureau heads, as appropriate, and the DOC, shall create and maintain an Internal Candidate Preference List. For those Positions not already on the Internal Candidate Preference List, the head of the Hiring Bureau may request in the RTH that the CHRO or Designee designate a Position as eligible for an Internal Candidate Preference. Such request shall include a description of the specific basis or bases for the requested designation. The CHRO or Designee and the DOC and CCCA, while acting, shall review all requests that a Position be designated as eligible for an Internal Candidate Preference and shall evaluate whether the request is appropriate based on the head of the Hiring Bureau's justification; the nature and level of the Position; and the likelihood that the experience of a current Employee seeking to fill the Position in the Hiring Bureau or related Bureau will be beneficial in carrying out the duties and responsibilities of the Position being posted. The CHRO

or Designee may request in writing that the head of the Hiring Bureau provide additional information. If the CHRO or Designee determines the Position is not appropriate for an Internal Candidate Preference, the head of the Hiring Bureau's request shall be denied. If the CHRO or Designee determines that the Position qualifies for an Internal Candidate Preference, the Position shall be added to the Internal Candidate Preference List. The CHRO or Designee shall notify the head of the Hiring Bureau of the decision and send a copy to the DOC and the CCCA, while acting. That a Position is designated "Internal Candidate Preference" in no way precludes External Applicants from applying, and the Position shall be filled in accordance with applicable federal, state, and/or local law. That a Position has been denied for eligibility for an Internal Candidate Preference should in no way discourage or preclude an Internal Applicant from applying; all Applicants shall be evaluated in accordance with submitted materials.

- E. <u>Preparation of Notice of Job Opportunity.</u> HR shall prepare the Notice of Job Opportunity in accordance with the following:
- 1. <u>Confirmation of Accuracy.</u> HR shall take steps to ensure that all information including, but not limited to, the Minimum Qualifications and Preferred Qualifications, if applicable, included in the Notice of Job Opportunity are accurate and relate to the duties of the Position as described in the Position Description.
- Contents of Notice of Job Opportunity. The Notice of Job Opportunity shall be 2. prepared based on information contained in the RTH and applicable Position Description. The Notice of Job Opportunity shall include, but not be limited to: (a) the job title and Job Code; (b) the deadline for applying; (c) the Position Description, including the Minimum Qualifications and Preferred Qualifications, if applicable; (d) whether the Position is designated as an Internal Candidate Preference; (e) the amount or range of compensation; (f) directions on how and where to apply; (g) a list of all certifications, licenses and documents required to be submitted to be considered eligible for the Position and the time period for producing this information; (h) a description of any testing protocols that will be administered for an Applicant to be considered eligible for the Position, (i) for Bargaining Unit Positions, a statement that the Bargaining Unit Position is represented by the applicable bargaining unit, followed by the Local Union number, (j) a nondiscrimination clause; (k) a statement that the Clerk's Office does not hire for Non-Exempt Positions based on Political Reasons or Factors, and (1) a statement that any Applicant who fails to comply with any of the requirements of the Notice of Job Opportunity will not be considered eligible for the Position.
- F. <u>Posting of Notice of Job Opportunity.</u> All Notices of Job Opportunity shall be posted in compliance with the following:
- 1. <u>Posting Locations.</u> All Notices of Job Opportunity shall be posted as described in <u>Section VI.C.</u>
- 2. <u>Union Postings.</u> The Notice of Job Opportunity for a Bargaining Unit Position shall be posted pursuant to any applicable provisions of the CBA.

- 3. <u>Posting Period.</u> All Notices of Job Opportunity shall be posted in EAS for a minimum of 14 days. If HR decides to extend the final date for posting, a notice of such extension shall promptly be added to the Notice of Job Opportunity posted on EAS. Notice of the extension and the reason for the extension shall immediately be given to the DOC and CCCA, while acting.
- G. <u>Submission of Applications</u>. All applications and required application materials must be submitted to HR through the Clerk's Office's EAS. Any Applicant who does not complete the online application for the Position through the EAS shall not be considered eligible for the Position and his or her name shall not be included on any Preliminary Eligibility List.
- H. <u>Permitted Contacts from Applicants</u>. Applicants may contact HR with questions about the application process. Any contact with an Applicant shall be memorialized in writing by the Employee who had the contact and entered on a Contact Log maintained by HR for each job posting. The Contact Log shall be included in the Posting File for the job posting. Applicants with disabilities may contact HR to request an accommodation during the application process.
- I. <u>Conflicts of Interest</u>. If at any time an Employee who is involved in any way with a hiring process discovers that the Employee, himself or herself, or any other Employee has had, or currently has, a personal or professional relationship with an Applicant or Candidate, the Employee who has or discovered the relationship must disclose immediately in writing the details of that relationship to HR. HR shall promptly notify the DOC and CCCA, while acting, of such potential Conflict of Interest. The CHRO or Designee shall determine whether the reported relationship rises to the level of a Conflict of Interest and what restrictions, if any, shall be placed on the Employee's continued involvement with the hiring process. The CHRO or Designee shall provide the DOC and CCCA, while acting, written notice of his/her decision. All documentation concerning the disclosure and HR's decision shall be placed in the Posting File.
- J. <u>Creation of Preliminary Eligibility List</u>. After the final posting closing date, HR shall create a Preliminary Eligibility List for the Position posted containing the names of the Applicants who completed the application process in the EAS and who indicated that they possess all Minimum Qualifications for the Position. If no Applicant is eligible for inclusion on the Preliminary Eligibility List, the Position may be reposted.
- K. <u>Randomization of Preliminary Eligibility List</u>. Using a computer-based randomization program (in EAS or another computer program), HR shall create the Randomized Preliminary Eligibility List and provide it to the DOC and CCCA, while acting. HR shall provide notice to the DOC and CCCA, while acting, of the time and place for the randomization at least two business days in advance.
- L. <u>Sorting of Randomized Preliminary Eligibility List</u>. HR shall create the Sorted Randomized Preliminary Eligibility List in the order described below:
- 1. <u>Ineligible for Hire/Rehire.</u> First, HR shall compare the Applicants on the Randomized Preliminary Eligibility List to the Ineligible for Hire/Rehire List and remove from

consideration any Applicant appearing on the Ineligible for Hire/Rehire List. The reason for the ineligibility shall be noted on the Sorted Randomized Preliminary Eligibility List.

- 2. <u>Internal Candidate Preference</u>. Second, if the Position is on the Internal Candidate Preference List, HR shall place all Internal Applicants at the top of the Sorted Randomized Preliminary Eligibility List in the order of their randomly assigned numbers created in <u>Section VI.K.</u>
- 3. <u>Preferred Qualifications</u>. Third, if the Position Description includes Preferred Qualifications, HR shall sort the Applicants who indicated that they possess one or more Preferred Qualifications into groups based on the number of Preferred Qualifications (*e.g.*, 4 of 4 Preferred Qualifications, 3 of 4, *etc.*). HR shall put the Applicants in each Preferred Qualification group in the order of each Applicant's randomly assigned number created in <u>Section VI.K.</u>
- 4. <u>All Other Applicants</u>. Finally, HR shall add all other Applicants from the Randomized Preliminary Eligibility List to the Sorted Randomized Preliminary Eligibility List based on their randomly assigned number created in <u>Section VI.K</u> and shall provide a copy of the Sorted Randomized Preliminary Eligibility List to the DOC and CCCA, while acting.
- M. <u>Creation of Validated Eligibility List.</u> HR shall create a Validated Eligibility List to determine which Candidate(s) may be placed on the Interview List.
- 1. <u>Validation of Applicants</u>. HR shall validate the Applicants in the order in which they appear on the Sorted Randomized Preliminary Eligibility List, starting with (a) Internal Applicants (if the Position is an Internal Candidate Preference Position), then (b) Applicants with Preferred Qualifications within the group designated pursuant to <u>Section VI.L.3</u>, and finally (c) Applicants who indicate they meet only the Minimum Qualifications of the Position. HR shall validate all Internal Applicants and all Applicants who indicated they possess at least one Preferred Qualification. HR shall continue validating Applicants who indicated they meet only the Minimum Qualifications of the Position, if necessary, until there are at least 25 eligible Applicants for a single Vacancy or at least 15 eligible Applicants per Vacancy for multiple Vacancies. If less than 25 Applicants apply for a single Vacancy (or 15 for multiple Vacancies), all Applicants shall be validated. Validation of additional Applicants may be required for purposes of creating the Interview List pursuant to <u>Section VI.N</u> or for future use of the Validated Eligibility List pursuant to Section VI.O.
- 2. <u>Validation of Experience/Education</u>. HR shall validate the information in the employment application materials concerning the Applicant's work experience, education, and skills and compare it with the Minimum Qualifications and the Preferred Qualifications, if applicable, to determine whether the application materials show on their face that the Applicant meets the Minimum Qualifications and the Preferred Qualifications, if applicable. If necessary, HR may consult with individuals with specific knowledge of the qualifications for the Position during the validation process to assist in the determination of whether an Applicant possesses a Minimum Qualification or a Preferred Qualification that is technical in nature. The consultation shall be documented on the Sorted Randomized Preliminary Eligibility List. In the event the

information does not support the Applicant's claim to possess the Minimum Qualifications of the Position, the Applicant shall be considered ineligible for the Position, his or her name shall be not placed on the Validated Eligibility List, and the reason for ineligibility shall be noted on the Sorted Randomized Preliminary Eligibility List. HR shall place Applicants in the appropriate Preferred Qualification group according to the number of validated Preferred Qualifications and in the order consistent with the Applicant's randomly assigned number created in Section VII.K. If none of the Applicants possess the Minimum Qualifications for the Position, the Position shall be reposted. In the case of reposting, HR, in consultation with the CHRO or Designee and the head of the Hiring Bureau, may review the Minimum Qualifications in the Position Description to determine if any changes are appropriate. Any changes or updates to the Position Description shall be provided to the DOC and the CCCA, while acting, pursuant to Section IV.L.

- 3. <u>Validation of Disciplinary History for Internal Applicants or Former Employees</u>. Following the validation procedure described in <u>Section VI.M.1-2</u>, HR shall conduct the following additional review for (a) Internal Applicants and (b) External Applicants who indicated on their applications that they were employed by the Clerk at any time during the 36 months preceding the Applicant's application for hire:
  - a. <u>Internal Applicant's Disciplinary History Validation.</u> Any Internal Applicant who was suspended for misconduct for 3 days or less while working for the Clerk's Office during the 6-month period prior to the Internal Applicant's application for a Position shall not be considered eligible for the Position, and his or her name shall be removed from the Validated Eligibility List, subject to the terms of any applicable CBA. Any such ineligibility shall be noted in EAS. Any Internal Applicant who was suspended for misconduct for 4 or more days while working for the Clerk's Office during the 12 Month period prior to the Internal Applicant's application for a Position shall not be considered eligible for the Position, and his or her name shall be removed from the Validated Eligibility List, subject to the terms of any applicable CBA. Any such ineligibility shall be noted in EAS.
  - b. Former Employees' Disciplinary History Validation. Any External Applicant employed by the Clerk within the 24 months preceding the date he or she submitted his or her application who was terminated or resigned while under investigation for misconduct during the last 24 months of his or her employment by the Clerk shall not be considered eligible for the Position, and his or her name shall be removed from the Validated Eligibility List. A Former Employee's disciplinary history validation, where a suspension was involved, shall be handled pursuant to VI.M.3.a. Any such ineligibility shall be noted in EAS.
  - c. <u>Record of Determinations.</u> HR shall record the specific reason for any decision to exclude any Internal Applicant's or Former Applicant's name from the Validated Eligibility List on the Sorted Randomized Preliminary Eligibility List.

- 4. <u>Notification of Completion of Validation.</u> HR shall provide the results of the validation process to the DOC and CCCA, while acting, for each posting within three business days of completion of the Validated Eligibility List.
- 5. Review of Determinations by DOC and CCCA. The DOC and CCCA, while acting, shall have access to the Applicants' application materials on EAS. The DOC and the CCCA, while acting, may object to the inclusion or exclusion of any Applicant on the Validated Eligibility List based on their validation of each Applicant's Minimum Qualifications and, if applicable, Preferred Qualifications. The CHRO or Designee, the DOC and CCCA, while acting, shall meet and confer in an effort to reach agreement on any disputed Applicant. Disputes regarding whether an Applicant meets a Minimum Qualification shall be resolved in favor of meeting the Minimum Qualification, to result in the broadest applicant pool. Disputes regarding whether an Applicant meets a Preferred Qualification shall be resolved against meeting the Preferred Qualification so as not to provide any advantage based on a disputed qualification. If the CHRO or Designee, the DOC, and CCCA, while acting, are unable to reach agreement, the Chief of Staff shall make the final determination of whether the Applicant should be included on the Validated Eligibility List. A written explanation of the disagreement and how it was resolved shall be included in the Posting File. Any changes regarding the validation of any Applicant will be documented in EAS and on the Validated Eligibility List.
- 6. Pre-Screening Testing. Additional pre-employment tests may be administered to Candidates appearing on the Validated Eligibility List confirmed by HR, the DOC and CCCA, while acting, pursuant to clause (5) above. The pre-employment test shall be based on the specific requirements of the Position for which the Candidates are applying and as described in the Notice of Job Opportunity. Each pre-employment test shall be administered, scored, considered, and weighted on a consistent basis for each Candidate. HR shall provide the results of the pre-employment test to the DOC and the CCCA, while acting, within three business days of completing the testing. The CHRO or Designee shall meet and confer with the DOC and the CCCA, while acting, regarding the results of the pre-employment test in accordance with the review and determination process set forth in clause (5) above. The Validated Eligibility List shall be updated to reflect those Candidates who passed the pre-employment test and were confirmed by HR, the DOC and the CCCA, while acting, in accordance with the process set forth in clause (5) above.
- N. <u>Creation of the Interview List</u>. HR shall create the Interview List containing the names of the Candidates to be interviewed as follows:
- 1. Entry level Bargaining Unit Positions do not require an interview and shall be filled pursuant to Section VII.
- 2. If the Position is on the Internal Candidate Preference List, HR shall create the Interview List by adding all of the Internal Candidates from the Validated Eligibility List.
- 3. If the Position is not a Bargaining Unit Position or on the Internal Candidate Preference List, or if there are less than 10 Internal Candidates for a single Vacancy or less than 5 Internal Candidates per Vacancy for multiple Vacancies, HR shall add Candidates to the Interview

List in the order they appear on the Validated Eligibility List until there are 10 Candidates for a single Vacancy or 5 Candidates per Vacancy for multiple Vacancies. If there are less than 10 Candidates on the Validated Eligibility List, the Validated Eligibility List may serve as the Interview List.

O. <u>Use of Validated Eligibility List and Sorted Randomized Preliminary Eligibility List.</u> The Validated Eligibility List and the Sorted Randomized Preliminary Eligibility List shall be valid and may be used for purposes of filling Vacancies for the posted Position for a period of 12 months from the date created. The CHRO or Designee, in consultation with head of the Hiring Bureau, shall decide if an existing Validated Eligibility List or Sorted Randomized Preliminary Eligibility List will be used to fill a Vacancy or if the Vacancy will be posted. If a Validated Eligibility List or Sorted Randomized Preliminary Eligibility List is used, HR shall proceed with the hiring process as set forth in this Section VI. Written notice of the decision to use or not use an existing Validated Eligibility List or Sorted Randomized Preliminary Eligibility List shall be provided to the DOC and the CCCA, while acting, before a List is used or the Position is posted. Additional validations may be necessary to reach the number of Applicants on the Validated Eligibility List pursuant to Section VI.M.

#### P. Interview Preparation.

- 1. <u>Interview Scheduling.</u> HR shall schedule interviews of all Candidates on the Interview List and the corresponding Ranking Meeting and provide the schedule to the DOC and the CCCA, while acting, at least two business days prior to the date of the first interview. If one or more Candidates on the Interview List is unavailable, the next eligible Candidate or Candidates on the Validated Eligibility List shall be moved to the Interview List and be contacted for an interview until there are 10 Candidates for a single Vacancy or 5 Candidates per Vacancy for multiple Vacancies until the Validated Eligibility List is exhausted. If fewer than 10 Candidates are available for interview, HR may choose to proceed with the hiring process. If a Candidate whose interview has already been scheduled cancels the interview, HR may select a replacement from the Validated Eligibility List or decide to proceed with the hiring process.
- 2. <u>Interview Panel Selection.</u> The CHRO or Designee, in consultation with the head of the Hiring Bureau or Designee, shall select the Interview Panel consisting of (a) the head of the Hiring Bureau or Designee; (b) at least two management-level Employees with knowledge of the skills and abilities sought in the Position to be filled; and (c) at least one Employee meeting the qualifications set forth in subsection (b) to serve as an alternate member of the Interview Panel. At least one Interview Panel member must have first-hand knowledge of the job duties and Minimum Qualifications of the Position. HR shall send a list with the names of the Employees who will serve as members of the Interview Panel to the DOC and CCCA, while acting, at least two business days prior to the interviews for review and comment. No Employee may serve on an Interview Panel without first receiving the Interviewer Training and certification described in <u>Section IV.I.</u>
  No Employee, including the head of the Hiring Bureau, may interview a Candidate on the Interview List if a Conflict of Interest has been determined to exist pursuant to Section VI.Q.2.c.

- Interview Questions. The head of the Hiring Bureau or Designee shall prepare a list of a minimum of 10 interview questions relating to the Position. The interview questions shall establish, at a minimum, the Candidate's: (a) willingness and ability to do the job; (b) prior job performance; (c) knowledge and understanding of the responsibility of the Position; and (d) relative qualifications for the Position. The head of the Hiring Bureau or Designee shall send the list of interview questions, including proposed assigned weights for each question, to the CHRO or Designee. The CHRO or Designee, in conjunction with the head of the Hiring Bureau or Designee, shall amend or approve the questions and the proposed assigned weights. The General Counsel or Designee shall verify that the questions asked will not violate any employment/labor laws or regulations, including those laws or regulations pertaining to employment discrimination. The head of the Hiring Bureau or Designee, in conjunction with the CHRO or Designee, shall select five or more questions from the 10 previously approved questions to be used for interviews for that posting and determine final scoring weights for each question. The CHRO or Designee shall send the final list of questions to the DOC and CCCA, while acting, at least three business days prior to the interview for review and comment. All questions shall be considered and treated as confidential and may not be disclosed to anyone other than the CHRO or Designee, the head of the Hiring Bureau or Designee, the General Counsel or Designee, the DOC and the CCCA, while acting, prior to the interviews. The interview questions developed for a particular Position may be used for subsequent Vacancies for that Position, provided appropriate precautions are taken to prevent advance dissemination of the questions or answers to Candidates and provided the questions remain related to the duties of the Position.
- 4. <u>Pre-Interview License and Certification Verification</u>. All Candidates shall be required to produce required documentation (*e.g.*, current driver's license, diploma, school transcript, certifications) listed on the Notice of Job Opportunity within the time period set forth in the Notice of Job Opportunity. Copies of such documents shall be included in the Interview File. Candidates who do not produce the required documentation within the time period set forth in the Notice of Job Opportunity shall not be considered eligible for further consideration. Any such ineligibility shall be noted on the Interview List.
- Q. Interview of Candidates. The following shall apply to the interview of Candidates:
- 1. <u>Notification.</u> HR shall notify the DOC and CCCA, while acting, in writing of the time and place of each interview at least two business days prior to the interview. An HR representative shall facilitate all interviews; the DOC and CCCA, while acting, may monitor any interview.
- 2. <u>The Interview Process.</u> The Interview Panel shall interview each Candidate on the Interview List in accordance with the following:
  - a. HR shall facilitate the conducting of interviews by informing the Interview Panel of the interview process, being present while interviews are being conducted to answer any questions from the Interview Panel and Candidates, requesting that any applicable forms be completed, picking up completed forms and other required

- documentation at the conclusion of each interview, and reviewing forms for completeness.
- b. At least two business days prior to the first interview, HR shall circulate to the Interview Panel the list of Candidate names and application materials to review and determine whether a Conflict of Interest exists, as outlined in <a href="Section VI.Q.2.c.">Section VI.Q.2.c.</a>. In the event a panel member determines that a Conflict of Interest exists prior to an interview, the panel member shall promptly notify the CHRO or Designee of the Conflict of Interest.
- The CHRO or Designee shall promptly notify the DOC and the CCCA, while acting, of any Conflict of Interest and the selection of an alternate Interview Panel member as set forth below. The conflicted panel member shall not participate in the interview or selection process for that Candidate. In the event a panel member determines that a Conflict of Interest exists during the interview, the panel member shall notify HR that an alternate member of the Interview Panel is needed. The panel member shall leave the room and an alternate panel member shall assume the conflicted panel member's duties (asking questions, completing the Interviewer Evaluation Form, etc.). If a panel member determines that a Conflict of Interest exists after an interview, the panel member shall notify HR promptly and the CHRO or Designee shall promptly notify the DOC and the CCCA, while acting. The DOC shall make the determination of whether a second Interview Panel must be convened. Any Conflict of Interest disclosed by a panel member prior to, during, or after an interview shall be documented by HR and included in the Interview File. If the CHRO or Designee or DOC at any time determines that a Conflict of Interest exists or existed, the DOC shall determine what remedial action should be taken; this action shall be documented by HR and included in the Interview File.
- d. If a member of the Interview Panel becomes unavailable to conduct an interview of a Candidate scheduled by HR pursuant to <u>Section VI.P.1</u>, the panel member shall notify HR as soon as possible prior to the interview. The CHRO or Designee shall notify the previously selected alternate Interview Panel member to conduct the interview. The CHRO or Designee shall promptly notify the DOC and the CCCA, while acting, of the replacement.
- e. The interview questions selected in accordance with <u>Section VI.P.3</u> shall be used to interview and evaluate Candidates and to complete the Interviewer Evaluation Form.
- f. All Candidates interviewed for the same Position must be asked to respond to the same pre-approved interview questions. Follow-up questions by the panel members are permitted and encouraged, provided they are related to a determination of the Candidate's suitability for the Position. The Interview Panel shall consider all responses provided by a Candidate, including responses to follow-up questions.

- g. Candidates who fail to appear for their interview within 15 minutes after the scheduled interview start time will not be interviewed, unless such delay is based on an unforeseen exigent circumstance. Any such Candidate shall not be considered for the Position during the current posting cycle. Also, any Candidate who cancels an interview less than two business days prior to the scheduled time slot will not receive further consideration for the Position during the current posting cycle, unless the cancelation is based on an unforeseen exigent circumstance. The Interview Panel may make a notation on the Interviewer Evaluation Form for any Candidate that is late for his or her scheduled interview but arrives before 15 minutes has elapsed.
- 3. <u>Interviewer Evaluation Form.</u> Each Interview Panel member shall independently and personally complete, sign and score each Candidate on an Interviewer Evaluation Form at the conclusion of each interview and complete an NPCC. Each Interview Panel member shall score each Interview Question answered by each Candidate as 1 (unacceptable), 2 (marginally acceptable), 3 (acceptable), 4 (very good), or 5 (excellent) on the Interviewer Evaluation Form. The basis of any score of 5 or 1 must be explained in detail by the Interview Panel member on the Interviewer Evaluation Form; the basis for other scores also may be explained. No person may alter, add to, or delete from any Interviewer Evaluation Form other than the Interview Panel member who completes and signs the Form. Any alteration, addition or deletion made to the Interviewer Evaluation Form must be initialed by the Interview Panel member. The Interview Panel members shall submit the original completed Interviewer Evaluation Forms to HR for review for accuracy and completion.
- 4. <u>Scored Interview List.</u> HR shall average the scores given by each Interview Panel member for each Candidate. HR shall create the Scored Interview List to include (a) the grand total average score for each Candidate; and (b) the Candidate's ranking according to the grand total average score for each Candidate. Any Candidate who receives a grand total average score of less than 3.0 from the Interview Panel will not be eligible for further consideration. The CHRO or Designee shall provide the Scored Interview List to the DOC and CCCA, while acting, at least one business day prior to the Ranking Meeting. The DOC shall verify the tabulated scores prior to the Ranking Meeting.
- R. <u>Candidate Ranking Procedure.</u> Following completion of interviews with all eligible Candidates on the Interview List, the final Candidate shall be selected in accordance with the following:
- 1. <u>Ranking Meeting.</u> The Ranking Meeting shall be conducted within three business days of the final Candidate Interview. All Interview Panel members (including any alternate Interview Panel members who conducted an interview) must be present at the Ranking Meeting. Each Interview Panel member shall be given an opportunity to freely, and without fear of retaliation, express his or her opinion regarding those Candidates on the Scored Interview List who received a total average score of 3.0 or higher. The Interview Panel shall be provided with a copy of the Scored Interview List and shall discuss those Candidates in the order they appear on the Scored Interview List. An HR representative shall be present in the Ranking Meeting to provide

advice and expertise. The DOC and CCCA, while acting, may attend the Ranking Meeting. Members of the Interview Panel may not discuss Candidates prior to the Ranking Meeting.

- 2. <u>Documentation of Ranking Meeting.</u> An HR representative shall attend and take notes at the Ranking Meeting, which notes may be handwritten or typed. The notes shall include: (a) the title of the Position being discussed in the Ranking Meeting; (b) the date of the Ranking Meeting; (c) the name of the HR representative facilitating the Ranking Meeting; (d) the names of each Interview Panel member present; (e) a description of why, how and by whom each Candidate was ranked; and (f) the order each Candidate was ranked by each member of the Interview Panel. The notes shall also indicate the objective basis or bases on which any Candidate was ranked by the panel.
- 3. <u>Interview Panel Ranking List.</u> The Interview Panel shall create an Interview Panel Ranking List by ranking each Candidate eligible for ranking by a majority vote of the Interview Panel and complete an NPCC.
- 4. Review of the Interview File. The Ranking Meeting notes, the Interviewer Evaluation Forms and the Interview Panel Ranking List shall be included in the Interview File. The CHRO or Designee, the DOC, and CCCA, while acting, shall review the Interview File and verify that the Candidate ranked highest on the Interview Panel Ranking Form and recommended by the Interview Panel for selection is in compliance with the requirements of this Employment Plan. If either the CHRO or Designee or the DOC determines that the selection of a Candidate or Candidates listed on the Interview Panel Ranking Form was not in compliance with this Employment Plan, the process shall be suspended until the issue is resolved in accordance with Section VI.A.
- Solution Subsequent Vacancy. The Interview Panel Ranking List shall be valid and may be used for purposes of filling vacancies for the posted Position for a period of 12 months from the date created. The CHRO or Designee, in consultation with the head of the Hiring Bureau, shall decide if a subsequent Vacancy will be filled using the Interview Panel Ranking List or if the subsequent Vacancy will be posted. The decision shall be documented and placed in the Posting File for the additional Vacancy and provided to the DOC and the CCCA, while acting, before an Interview Panel Ranking List is used or the Position is posted.
- S. <u>Final Selection and Justification to Hire</u>. The Clerk or Designee shall review the Interview file, including the Interview Panel Ranking List and Ranking Meeting notes, and select the final Candidate, or Candidates if multiple Vacancies. The Clerk or Designee shall submit a Justification to Hire and NPCC to the CHRO or Designee setting forth the objective basis or bases for the hiring with an explanation of the justification for the selection. If the Candidate(s) selected is other than the Candidate(s) ranked highest by the Interview Panel, the Justification to Hire shall include the basis or bases on which the selection was made. The Clerk or Designee shall provide the Justification to Hire and NPCC and Interview Panel Ranking List to the DOC and CCCA, while acting, along with any other documents from the Interview File not previously provided.

- T. <u>Verification of Past Employment</u>. HR Personnel shall attempt to confirm the employment history (referenced in the selected Candidate's employment application) and qualifications by contacting professional references provided by the Candidate until such reference list is exhausted (including if a professional reference does not respond). Any Candidate whom the CHRO or Designee determines, prior to the conditional offer of employment, has provided misleading, incomplete, or incorrect information, excluding minor discrepancies, on his/her employment application or resume shall not be considered eligible and may not be extended a conditional offer of employment. The CHRO or Designee shall document for the Interview File the basis or bases for the finding of ineligibility, sign an NPCC, and notify the Clerk or Designee, the head of the Hiring Bureau, DOC and CCCA, while acting, that the selected Candidate is ineligible. If a selected Candidate is found to be ineligible after the conditional offer, the CHRO or Designee shall remove the Candidate from the Interview Panel Ranking List and document the reason in the Interview File and sign an NPCC; and the conditional offer shall be rescinded.
- U. <u>Grant of Authority.</u> The CHRO or Designee shall prepare the Grant of Authority, which shall include the name(s) of the selected Candidate(s) and the proposed salary, and provide it, along with the Interview Panel Ranking List and Justification to Hire, to the Clerk or Designee for review. The Clerk or Designee shall authorize the hiring of the selected Candidate, or Candidates if multiple Vacancies, by signing the Grant of Authority and NPCC. The CHRO or Designee shall provide the Grant of Authority and NPCC to the DOC and the CCCA, while acting, for review.
- V. <u>Posting File.</u> HR shall maintain the full Posting File. Copies of the Posting File, Interview File, and all such documentation shall be made available to the DOC and the CCCA, while acting, within two business days of the final selection of the Candidate, if not previously provided.
- W. <u>Documentation Review.</u> The CHRO or Designee shall review the full Posting File and Interview File to ensure that it contains all required documentation relating to the posting before approving HR Personnel to extend a conditional offer of employment to any selected Candidate. No conditional offer shall be extended before the CHRO or Designee provides the Contact Log and all documents in the Posting File and Interview File not previously provided to the DOC and CCCA, while acting.
- X. <u>Conditional Offers of Employment.</u> The CHRO or Designee shall extend conditional offers of employment in accordance with the following:
- 1. <u>Extension of Conditional Offer.</u> After completing the Grant of Authority, the CHRO or Designee shall extend a written conditional offer of employment to the selected Candidate, conditioned on verification of the Candidate's past employment. All conditional offers of employment shall be made by a verbal conditional offer and in writing; and copies of the written conditional offer shall be included in the Posting File and each Candidate's Personnel File. The CHRO or Designee shall notify the Clerk, COS, Deputy of the Hiring Department, DOC and CCCA, while acting, whether the conditional offer was accepted.
- 2. <u>Unaccepted Conditional Offer.</u> If the selected Candidate does not accept the conditional offer of employment, the Clerk or Designee shall make a further selection pursuant to

Section VI.S and the Candidate screened pursuant to Section VI.T. The Grant of Authority shall be completed pursuant to Section VI.U and conditional offer made pursuant to this Section. Any communication from a Candidate declining a conditional offer of employment, whether written or verbal, shall be included on the Contact Log, included in the Posting File, and timely communicated to the DOC and CCCA, while acting.

- 3. <u>No Additional Candidates.</u> If no Candidate on the Interview Panel Ranking List is eligible and accepts the conditional offer of employment, the CHRO or Designee shall create a new Interview List from the Candidates on the Validated Eligibility List in accordance with Section VI.N. Such Candidates shall be interviewed, scored, ranked, and considered pursuant to Sections VI.Q-R and a Candidate selected pursuant to Sections IV.S-X. If the Validated Eligibility List and Sorted Randomized Preliminary Eligibility List is exhausted and no Candidate accepted a conditional offer, the Position may be reposted after the CHRO or Designee and the head of the Hiring Bureau have conferred about revisions to the Position Description. If the Position Description is updated after such consultation, the CHRO or Designee shall send the updated Position Description to the DOC and CCCA, while acting, for comment pursuant to Section IV.L.
- 4. <u>NPCC.</u> The selected Candidate shall complete and sign an NPCC upon employment with the Clerk's Office.

### VII. ENTRY-LEVEL BARGAINING UNIT POSITION HIRING PROCESS

- A. <u>Process. Entry-level Bargaining Unit Positions do not require interviews prior to hire</u>. All hiring for entry-level Bargaining Unit Positions shall follow Sections VI.A VI.M, and Section VI.T.
- B. <u>Conditional Offers of a Position</u>. HR shall extend conditional offers of an entry-level Bargaining Unit Position to eligible Candidates in the order that they appear on the Validated Eligibility List. Conditional offers may be made verbally and confirmed in writing. If a Candidate would have received a conditional offer of employment but for the result of the confirmation of past employment and/or background check, as described in <u>Section VI.R.6.</u>, that deemed the Candidate ineligible, the CHRO or Designee must document the reason in the Posting File and sign a corresponding NPCC. If the first Candidate on the Validated Eligibility List does not accept, the next Candidate on the Validated Eligibility List is exhausted. If no Candidates are eligible or accept the conditional offer of employment, the Position shall be reposted. In that event, the DOC and CCCA, while acting, may review the job description to determine if any changes are appropriate.
- C. <u>Posting File.</u> HR shall maintain the full Posting File. Copies of the Posting File shall be made available to the DOC and the CCCA, while acting, upon request.
- D. <u>NPCC.</u> The selected Candidate shall complete and sign an NPCC upon employment with the Clerk's Office.

## VIII. BARGAINING UNIT POSITION PROMOTION AND TRANSFER PROCESSES

The Clerk's Office shall follow the applicable CBA for Promotions and Transfers of Bargaining Unit Employees. If the CBA does not contain a specific procedure or is otherwise silent, the relevant procedure in this Section shall be followed.

A. <u>No Political Reasons or Factors</u>. No Employment Action covering the Promotion or Transfer of a Bargaining Unit Employee may be based on Political Reasons or Factors.

### B. Lateral Transfers for Bargaining Unit Positions

1. Before filling a Bargaining Unit Position Vacancy, except through Semi-Automatic Promotion, the Clerk's Office shall attempt to fill the Vacancy through the Lateral Transfer process in accordance with the CBA.

# 2. <u>Notice of the Lateral Transfer Bidding Process</u>

- a. The Clerk's Office shall post a notice of all Vacancies subject to the Lateral Transfer process as required by the CBA.
- b. Each Vacancy subject to the Lateral Transfer process shall be assigned a unique posting number.
- c. The term of the posting period shall be specified, not to exceed 21 days.
- d. The term of the Lateral Bid process shall be specified, not to exceed 90 days.
- e. HR shall create a Lateral Bid Booklet for all Vacancies subject to the Lateral Transfer process; this booklet shall be posted in the Workplace Journal and shall be available in hard copy in each Clerk's Office of each division/department/district, including the branch courts, and on the Clerk's Office intranet. Each Chief Deputy Clerk shall provide a copy of the Lateral Bid Booklet to Bargaining Unit Employees on approved leaves of absence or upon request.
- f. The Lateral Bid Booklet shall shall specify the number of Vacancies for each Position for which lateral bids will be accepted during the posting period.
- g. At least two business days before the posting of Vacancies subject to the Lateral Transfer process, the Clerk's Office shall provide (1) a copy of the Lateral Bid Booklet for all Vacancies subject to the Lateral Transfer process with corresponding unique posting number in electronic form to the DOC and CCCA, while acting, for review and comment; and (2) Position Descriptions for each said Vacancy.

# 3. <u>Bidding Process</u>

- a. Bargaining Unit Employees, including those on approved leaves of absence, may submit a bid for up to six Positions subject to the Lateral Transfer process so long as they hold the same Position title in another location of the Clerk's Office.
- b. The Bargaining Unit Employee must submit the bid(s) to his/her Chief Deputy Clerk in compliance with the requirements set forth in the Lateral Bid Booklet.
- c. Copies of all bids (deficient and not deficient) shall be provided to the DOC and CCCA, while acting, within two business days after the close of the posting period and maintained in the Posting File
- d. The Chief Deputy Clerk of each division/department/district or Designee shall sign, date and time stamp each bid at the time of receipt and provide a copy to the Applicant. Bids that are incomplete or submitted after the posting period closes shall not be considered. Upon receipt of a deficient bid, the Chief Deputy Clerk or Designee shall inform the Applicant in writing of the nature of the deficiency and maintain a copy of such notice in the Posting File.
- e. Within two business days after the close of the posting period, the Chief Deputy Clerk of each division/department/district or Designee shall complete and post a List of Received Bids Form, <a href="Exhibit P">Exhibit P</a>, with the Applicants' names and number of bids submitted and send a copy of all bids and the Form to the CHRO or Designee, who shall forward a copy to the DOC and the CCCA, while acting. A copy of all bids and the List of Received Bids Form also shall be maintained in the Posting File.
- f. The List of Received Bids Form shall remain posted for three business days. If during that time an Applicant or other Bargaining Unit Employee claims there is an error on the List of Received Bids Form, the Chief Deputy Clerk shall memorialize the claim in writing and amend the List of Received Bids Form, as appropriate. The Chief Deputy Clerk shall provide a copy of the claim(s); supporting documentation for the amendment(s) or refusal to amend; and the amended List of Received Bids Form to the CHRO or Designee, who shall forward a copy to the DOC and the CCCA, while acting, within two business days after close of the posting List of Received Bids Form and HR shall maintain such documents in the Posting File.

## 4. Selection Process

a. HR shall provide the DOC and CCCA at least two business days in advance of making an offer to eligible employees with: (i) the identity of the most senior Bargaining Unit Employee(s) selected for a Lateral Transfer; and (ii) all documentation related or relevant to his/her selection including, but not limited to, a current Seniority List; disciplinary histories; attendance reports; and HR Excel

spreadsheets. All such related or relevant documentation shall be maintained in the Posting File.

- b. If HR determines that the most senior Bargaining Unit Employee is ineligible for a Lateral Transfer based on his/her disciplinary record, HR shall memorialize this decision in writing, including the basis or bases for the decision, sign an NPCC, and provide the decision and NPCC to the DOC and CCCA, while acting, at least two business days prior to making the offer to fill the Vacancy. If the most senior Bargaining Unit Employee is deemed ineligible for a Lateral Transfer based on his/her disciplinary record, the second most senior Bargaining Unit Employee shall be selected to fill the Position and HR shall memorialize this decision in writing, sign an NPCC, and provide the decision and NPCC to the DOC and CCCA, while acting, at least two business days in advance of making the offer to fill the Vacancy. This process shall continue as described herein until the Position is filled. All decisions and NPCCs shall be maintained in the Posting File.
- c. Where an Employee in a Bargaining Unit Position submits a bid for a Lateral Transfer to one or more locations and he/she subsequently declines an offer to transfer to one of those locations, the relevant provisions of the CBA shall apply.
- d. HR shall maintain a Contact Log for each Vacancy filled through the Lateral Transfer process. A copy of the Contact Log shall be maintained in the Posting File.
- e. All offers and declinations of a Lateral Transfer shall be made by HR in writing, which shall be provided to the DOC and CCCA, while acting, within two business days after the signed acceptance or declination was received. All acceptances or declinations of such offers shall be in writing, signed by the Employee, maintained in the Posting File and memorialized in the Contact Log.
- f. All CCCO and HR actions related to the Lateral Transfer process are subject to monitoring by the DOC and CCCA, while acting, who shall be given at least two business days' notice thereof.
- g. HR shall maintain the full Posting File. Copies of the Posting File shall be made available to the DOC and the CCCA, while acting, upon request.
- h. HR shall review the full Posting File to ensure that it contains all required documentation relating to the posting before notifying the CHRO or Designee of the approval to extend an offer of employment to any selected Applicant. No offer shall be extended before HR provides the Contact Log and all documents in the Posting File not previously provided to the DOC and CCCA
- 5. <u>Probationary Period</u>. Bargaining Unit Employees who are transferred through the Lateral Transfer process are subject to a probationary period in accordance with the CBA. Within five days of the expiration of the probationary period, the Bargaining Unit Employee shall receive

a Performance Evaluation. If the Bargaining Unit Employee receives a score of less than 25 on the Performance Evaluation, he/she shall be returned to his/her former Position and work location, if that Position is available. If the former Position is unavailable, the Bargaining Unit Employee shall be returned to his/her former grade and work location but not necessarily to his/her former Position.

## C. Primary Postings for Certain Bargaining Unit Positions

1. Vacancies of Bargaining Unit Positions identified in Appendix B of the CBA shall be filled through the Primary Posting process, if funding is available.

## 2. <u>Notification of Vacancies</u>

- a. The Clerk's Office shall post a notice of all Vacancies subject to the Primary Posting process as required by the CBA.
- b. Each Vacancy subject to the Primary Posting process shall be assigned a unique posting number.
- c. The term of the posting period shall be specified, not to exceed 21 days.
- d. HR shall create a Primary Positions Posting Booklet for each Vacancy subject to the Primary Posting process; this booklet shall be posted in the Workplace Journal and shall be available in hard copy in each division/department/district, including the branch courts, and on the Clerk's Office intranet. Each Chief Deputy Clerk shall provide a copy of the Primary Positions Posting Booklet to Bargaining Unit Employees on approved leaves of absence or upon request.
- e. At least two business days before the posting of all Vacancies subject to the Primary Posting process as required by the CBA, the Clerk's Office shall provide in electronic form to the DOC and CCCA for review and comment: (i) a copy of the Primary Positions Posting Booklet for each Vacancy subject to the Primary Posting process; and (2) up-to-date Position Descriptions for each said Vacancy, pursuant to Section IV.L.
- f. No Vacancy subject to the Primary Posting process shall be filled without an accurate and up-to-date Position Description, reviewed by the DOC and CCCA, in accordance with Section IV.L.2.

## 3. <u>Bidding Process</u>

a. Bargaining Unit Employees, including those on approved leaves of absence, may submit a bid for a Vacancy subject to the Primary Posting process, unless they hold the same Position title in another location of the Clerk's Office; bids may be submitted for as many Vacancies as the Bargaining Unit Employee believes he/she is minimally qualified, based on the Position Description.

b. The Bargaining Unit Employee shall submit the bid(s) to his/her Chief Deputy Clerk in compliance with the requirements set forth in the Primary Positions Posting Booklet.

### c. Written Interview Questionnaire.

- i. Human Resources shall create a questionnaire comprised of no more than 15 questions that relate to Applicants' (i) ability to do the job consistent with the Essential Job Duties, as described in the Position Description; (ii) willingness to do the job; or (iii) knowledge and understanding of the responsibilities of the Position. The questionnaire shall also include an opportunity for the Applicant to describe how he/she meets the Minimum Qualifications and/or Preferred Qualifications of the Position.
- ii. At least two business days before distribution, the CHRO or Designee shall provide a copy of the questionnaire to the DOC and ACA for review and comment.
- iii. Applicants shall complete and submit the written interview questionnaire with his/her bid(s).
- d. The Chief Deputy Clerk of each division/department/district or Designee shall sign, date and time stamp each bid at the time of receipt and provide a copy to the Applicant. Bids that are incomplete or submitted after the posting period closes shall not be considered. Upon receipt of a deficient bid, the Chief Deputy Clerk or Designee shall inform the Applicant in writing of the nature of the deficiency and maintain a copy of such notice in the Posting File.
- e. Within two business days after the close of the posting period, the Chief Deputy Clerk of each division/department/district or Designee shall complete and post a List of Received Bids Form, Exhibit P, with the Applicants' names and number of bids submitted and send a copy of the List of Received Bids Form to the CHRO or Designee, who shall forward a copy to the DOC and the CCCA. A copy of the List of Received Bids Form shall also be maintained in the Posting File.
- f. The List of Received Bids Form shall remain posted for three business days. If during that time an Applicant or other Bargaining Unit Employee claims there is an error on the List of Received Bids Form, the Chief Deputy Clerk shall memorialize the claim in writing and amend the List of Received Bids Form, as appropriate. The Chief Deputy Clerk shall provide a copy of the claim(s); supporting documentation for the amendment(s) or refusal to amend; and the amended List of Received Bids Form to the CHRO or Designee, who shall forward a copy to the DOC and the CCCA within two business days after close of the posting List of Received Bids Form and HR shall maintain such documents in the Posting File

g. The Chief Deputy Clerk shall provide copies of all bids (deficient and not deficient), including written interview questionnaires, to HR. HR shall provide same to the DOC and CCCA within two business days of receipt and shall maintain same in the Posting File.

#### 4. The Selection Process

a. A Vacancy subject to the Primary Posting process shall be selected in accordance with the CBA.

### b. Initial Assessments by Human Resources

- i. HR shall evaluate whether or not Applicants meet the Minimum Qualifications and any Preferred Qualifications based on the Applicants' written interview questionnaires and indicate such on the Applicant Rating Sheet. Applicants who do not meet the Minimum Qualifications shall not be eligible for the Position.
- ii. HR shall notate the scores of the Applicants' two most recent (within three years) written Performance Evaluations on the Applicant Rating Sheet. If the Applicant has not been employed for a sufficient time to have received two written Performance Evaluations, his/her most recent written Performance Evaluation score shall be notated. HR shall average the Performance Evaluation score(s). HR shall provide the (up to) two most recent Performance Evaluations to the Chief Deputy Clerk of the hiring division/department/district ("Hiring CDC") and the Chief Deputy Clerk of the current division/department/district ("Current CDC") for use in completing the Applicant Rating Sheets.

## c. Applicant Rating – Hiring CDC

- i. HR shall provide the Applicant Rating Sheets with HR's initial assessments, written questionnaires, and the Applicants' (up to) two most recent Performance Evaluations to the Hiring CDC.
- ii. The Hiring CDC shall rate the job-related skills and abilities of all Applicants who meet the Minimum Qualifications of the Position solely based on:
  - (a) the Applicants' two most recent (within three years) written Performance Evaluations; if an Applicant has not been employed for a sufficient time to have received two written Performance Evaluations, his/her most recent written Performance Evaluation shall be used; and
  - (b) the Applicants' written interview questionnaires.
- iii. The Hiring CDC shall complete the applicable sections of the Applicant Rating Sheets, Exhibit Q, for all Applicants with regard to their suitability for the

Position that is subject to the Primary Posting Process. The Hiring CDC shall explain all scores of 1 or 5.

iv. The Hiring CDC shall sign an NPCC and provide the Applicant Rating Sheet with the applicable sections completed and signed NPCC to HR within two business days after completion.

## d. Applicant Rating - Current CDC

- i. HR shall provide the Applicant Rating Sheets containing HR's initial assessments and the Hiring CDC's ratings, written interview questionnaires, and the (up to) two most recent Performance Evaluations to the Current CDC.
- ii. The Current CDC shall rate the ability of all Applicants who meet the Minimum Qualifications of the Position to perform the Essential Job Duties of their current Position based solely on:
  - (a) the Applicants' two most recent (within three years) written Performance Evaluations; if the Applicant has not been employed for a sufficient time to have received two written Performance Evaluations, his/her most recent written Performance Evaluation shall be used; and
  - (b) the Applicants' written interview questionnaires.
- iii. The Current CDC shall complete the applicable sections of the Applicant Rating Sheets, Exhibit Q, for all Applicants based on their performance in their current Position. The Current CDC shall explain all scores of 1 or 5.
- iv. The Current CDC shall sign an NPCC and provide the completed Applicant Rating Sheet and signed NPCC to HR within two business days after completion.
- e. <u>HR Assessment of Disciplinary History.</u> After the Hiring CDC and Current CDC complete the applicable sections of the Applicant Rating Sheets, HR shall determine the disciplinary history of those Applicants who meet the Minimum Qualifications of the Position and complete the applicable sections of the Applicant Rating Sheet.

#### f. Final Applicant Scoring

i. HR shall review the completed Applicant Rating Sheets and determine the scores for sections 2 through 8 for each Applicant who meets the Minimum Qualifications of the Position. HR shall determine the scores for section 5 by averaging the Current CDC's scores based on the number of Essential Job Duties of the current Position. HR shall determine the scores for sections 2 through 4 and 6 through 8 by adding the scores. HR shall factor in the weights,

if any, assigned to each section. Following this analysis, HR shall determine a final score for each Applicant by adding the weighted, if any, score for each section, all of which shall be reflected on the Applicant Rating Sheets.

- ii. HR shall provide the DOC and CCCA with the completed Applicant Rating Sheets for review and comment within two business days of completion. HR shall create the Final Applicant Scoring Sheet, <a href="Exhibit R">Exhibit R</a>, listing the Applicants and their Applicant Rating Sheet total scores in descending order and sign an NPCC. HR shall provide the DOC and CCCA the Final Applicant Scoring Sheet within two business days of completion. HR shall maintain the completed Applicant Rating Sheets and the Final Applicant Scoring Sheet in the Posting File.
- g. <u>Final Selection</u>. The highest-ranked Applicant(s) shall be considered for the promotion. Applicants shall be considered "relatively equal" if their overall scores are within five points of each other. If two or more Applicants fall within that measure, the most senior Applicant shall be awarded the Position.
- 5. <u>Preemployment Testing</u>. Applicants may be selected for a Position subject to preemployment test(s) in accordance with Article VI, Section 3 of the CBA. Each pre-employment test shall be administered, scored, considered and weighted on a consistent basis for each Applicant. HR shall provide any proposed pre-employment test to the DOC and CCCA, while acting, for review and comment at least two business days before administering the test. HR shall provide the DOC and CCCA, while acting, with the test results within three business days after being administered and maintain the test results in the Posting File.
- 6. <u>Contact Log</u>. HR shall maintain a Contact Log for each Vacancy filled through the Primary Posting process.
- 7. <u>Posting File</u>. HR shall maintain the full Posting File including, but not limited to, all completed written interview questionnaires, Applicant Rating Sheets, the Final Applicant Scoring Sheet and Contact Log. Copies of the Posting File shall be made available to the DOC and the CCCA upon request.

#### 8. Offers of Promotion.

- a. HR shall review the full Posting File to ensure that it contains all required documentation relating to the posting before notifying the CHRO or Designee of the approval to extend an offer of employment to any selected Applicant.
- b. No offer shall be extended before HR provides the Contact Log and all documents in the Posting File not previously provided to the DOC and CCCA for their review.

- c. All written offers of a promotion through the Primary Posting process shall be made by HR in writing, copies of which offers shall be provided to the DOC and CCCA within two business days after they are made and shall be maintained in the Posting File. All acceptances or declinations shall be in writing, signed by the Employee, maintained in the Posting File, and memorialized in the Contact Log.
- 9. NPCC. Each Employee involved in the Primary Posting hiring decision shall sign an NPCC.
- 10. <u>DOC/CCCA Monitoring</u>. All Clerk's Office and HR actions related to the selection process are subject to monitoring by the DOC and CCCA, who shall be given at least two business days' notice thereof.
- 11. <u>Probationary Period</u>. Bargaining Unit Employees who are promoted through the Primary Posting process are subject to a probationary period in accordance with Article VI, Section 5 of the CBA. Within five days of the expiration of the probationary period, the Bargaining Unit Employee shall receive a Performance Evaluation. If the Bargaining Unit Employee receives a score of less than 25 on the Performance Evaluation, he/she shall be returned to his/her former grade but not necessarily his/her former Position.
- 12. <u>Duration</u>. The time period for a Primary Posting process from the notification of the Vacancy until the Position is filled shall be determined in accordance with Article VI, Section 3 of the CBA.

# D. <u>Semi-Automatic Promotions for Certain Bargaining Unit Positions</u>

- 1. Vacancies in the Bargaining Unit Positions identified in (a) Article VI, Section 4.B of the CBA; and (b) Appendix B to the CBA shall be filled through the Semi-Automatic Promotions process in accordance with Article VI, Section 4 of the CBA.
- 2. <u>Notification of Vacancies</u>. HR shall notify the DOC and CCCA of all Vacancies to be filled through the Semi-Automatic Promotions process at least two business days in advance of any action to fill the Vacancy.

#### 3. Selection Process

a. HR shall provide notice to the DOC and CCCA at least two business days in advance of starting the offer process with (i) the identity of all Collective Bargaining Unit employees who qualify to be considered for a Semi-Automatic Promotion for each qualifying vacant position, in seniority order; and (ii) all documentation related or relevant to the qualified employees including, but not limited to, a current Seniority List; disciplinary histories; attendance reports; and all documentation created by HR to track the Semi-Automatic Promotion Process. All such documentation shall be maintained in the Posting File.

- b. HR shall determine the eligibility of the CBU Employees, starting with the most senior CBU Employee in the next lower grade. If HR determines that the most senior employee is ineligible for the Semi-Automatic promotion based on his/her disciplinary record, HR shall memorialize this decision in writing, sign an NPCC, and move to the next most senior CBU Employee. HR shall continue the process of determining eligibility in seniority order until HR arrives at an eligible CBU Employee. HR shall forward its decision(s) and the signed NPCC(s) to the DOC and CCCA no later than two business days after HR arrives at an eligible CBU Employee. If no CBU Employee in the lower grade is deemed eligible, the Position shall be filled through the Primary Posting process. All decisions and NPCCs shall be maintained in the Posting File.
- c. HR shall maintain a Contact Log for each Vacancy filled through the Semi-Automatic Promotion process. A copy of the Contact Log shall be maintained in the Posting File.
- d. All offers of a promotion through the Semi-Automatic Promotion process shall be made by HR in writing, which shall be provided to the DOC and CCCA within two business days after being made and maintained in the Posting File. All acceptances or declinations of such offers shall be in writing, signed by the Employee, maintained in the Posting File and memorialized in the Contact Log.
- e. All CCCO and HR actions related to the Semi-Automatic Promotion process are subject to monitoring by the DOC and CCCA, who shall be given at least two business days' notice thereof.
- f. HR shall maintain the full Posting File. Copies of the Posting File shall be made available to the DOC and the CCCA within two business days of the final selection of the Bargaining Unit Employee selected for the Position, if not previously provided.
- g. HR shall review the full Posting File to ensure that it contains all required documentation relating to the posting before notifying the CHRO or Designee of the approval to extend an offer of employment to any selected Applicant. No offer shall be extended before HR provides the Contact Log and all documents in the Posting File not previously provided to the DOC and CCCA.

# IX. ACTIVELY RECRUITED POSITION HIRING PROCESS

The Clerk's Office may use the following process for hiring individuals to fill Actively Recruited Positions. If the Clerk's Office elects not to follow these procedures, it shall follow the procedures in Section VI.

A. <u>No Political Reasons or Factors</u>. No Employment Action covering an Actively Recruited Position may be based on any Political Reasons or Factors.

- B. <u>Requests to Hire</u>. All hiring for Actively Recruited Positions shall be initiated by submission of an RTH in accordance with Section VII.D.1.
- C. <u>Creation and Posting of Notice of Job Opportunity</u>. All Notices of Job Opportunity shall be created in accordance with <u>Section VI.E</u> and posted in accordance with <u>Section VI.C</u>.
- D. <u>Submission of Applications</u>. All applications must be submitted to HR through EAS. Any Applicant who does not complete the online application for the Actively Recruited Position through EAS will not be considered eligible for the Actively Recruited Position.
- E. <u>Application Screening</u>. Each Applicant will be required to answer Disqualifying Questions and any applicable Prescreening Questions in EAS. Applicants whose answers indicate they do not have all of the Minimum Qualifications of the Actively Recruited Position shall not be considered eligible. The same Disqualifying Questions and Prescreening Questions shall be asked of all Applicants applying for the same Actively Recruited Position.
- F. <u>Creation of Preliminary Eligibility List.</u> After the posting closing date, HR shall create a Preliminary Eligibility List for the Position posted containing the names of all Applicants who completed the application process in EAS and who indicated in EAS that they possess all Minimum Qualifications for the Position. If no Applicant is eligible for inclusion on the Preliminary Eligibility List, the Position may be reposted.
- G. <u>Creation of Validated Eligibility List</u>. HR shall create a Validated Eligibility List to determine which Candidate(s) may be placed on the Interview List.
- 1. <u>Validation of Experience/Education</u>. HR shall validate the information in the employment application materials of all Applicants on the Preliminary Eligibility List concerning the Applicant's work experience, education, and skills and compare it with the Minimum Qualifications and the Preferred Qualifications, if applicable, to determine whether the application materials show on their face that the Applicant meets the Minimum Qualifications and Preferred Qualifications, if applicable. If necessary, HR may consult with individuals with specific knowledge of the qualifications for the Position during the validation process to assist in the determination of whether an Applicant possesses a Minimum Qualification or Preferred Qualification that is technical in nature. The consultation shall be documented on the Preliminary Eligibility List. In the event the information does not support the Applicant's claim to possess the Minimum Qualifications of the Position, the Applicant shall be considered ineligible for the Position, his or her name shall be not placed on the Validated Eligibility List, and the reason for ineligibility will be noted on the Preliminary Eligibility List. If none of the Applicants possess all the Minimum Qualifications for the Position, the Position shall be reposted. The CHRO or Designee, in consultation with and the head of the Hiring Bureau, may review the Minimum Qualifications in the Position Description to determine if any changes are appropriate. Any changes or updates to the Position Description shall be provided to the DOC and the CCCA, while acting, pursuant to Section IV.L.

- 2. <u>Validation of Disciplinary History for Internal Applicants or Former Employees</u>. The CHRO or Designee shall review the disciplinary history of all Internal Applicants and Former Employees in accordance with <u>Section VI.M.3</u>.
- 3. <u>Notification of Completion of Validation.</u> HR shall provide the results of the validation process to the DOC and CCCA for each posting within three business days of completion of the Validated Eligibility List.
- 4. <u>Use of Validated Eligibility List</u>. The Validated Eligibility List shall be valid and may be used for purposes of filling vacancies for the posted Actively Recruited Position for a period of 12 months from the date created. If a Validated Eligibility List is used, HR shall proceed with the hiring process as set forth in this <u>Section VIII</u>.
- H. <u>Review of Determinations for DOC and CCCA</u>. The CHRO or Designee shall send its proposed Validated Eligibility List to the DOC and CCCA, while acting, for review in accordance with Section <u>VI.M.5</u>.
- I. <u>Pre-Screening Testing.</u> Additional pre-employment tests may be administered to Candidates appearing on the Validated Eligibility List confirmed by HR, the DOC and CCCA, while acting. The pre-employment test shall be based on the specific requirements of the Position for which the Candidates are applying and as described in the Notice of Job Opportunity. Each pre-employment test shall be administered, scored, considered, and weighted on a consistent basis for each Candidate. HR shall provide the results of the pre-employment test to the DOC and the CCCA, while acting, within three business days of completing the testing. The CHRO or Designee shall meet and confer with the DOC and the CCCA, while acting, regarding the results of the pre-employment test in accordance with the review and determination process set forth above. The Validated Eligibility List shall be updated to reflect those Candidates who passed the pre-employment test and were confirmed by HR, the DOC and the CCCA, while acting, in accordance with the process set forth above.
- J. Appointment of an Application Review Panel. HR, in consultation with the CHRO or Designee and the Deputy of the Hiring Department or Designee, shall appoint an Application Review Panel consisting of (a) the Deputy of the Hiring Department or Designee; (b) at least two other Supervisors with first-hand knowledge of the duties and responsibilities of the Position; and (c) at least one Employee meeting the qualifications set forth in subsection (b) to serve as an alternate member of the Application Review Panel. The Supervisor(s) may come from outside the Hiring Department. HR shall schedule a meeting of the Application Review Panel and shall distribute the Validated Eligibility List, Position Description for the Actively Recruited Position and the applications and resumes of all Candidates on the Validated Eligibility List to the Application Review Panel. The CHRO or Designee shall notify the DOC and the CCCA of the Application Review Panel meeting at least two business days prior to the meeting. No Employee, including the head of the Hiring Bureau, may serve on an Application Review Panel if a Conflict of Interest has been determined to exist pursuant to Section VI.Q.2.c.

K. <u>Creation of Interview List</u>. Upon receipt of the Validated Eligibility List and Position Description from HR, the Application Review Panel shall review the applications and resumes of all Candidates on the Validated Eligibility List and select at least three Candidates for the Interview List based on the extent to which each Candidate meets the stated Preferred Qualifications, if any, and has the work-related experience, education, knowledge, skills, and abilities needed for the Actively Recruited Position. If fewer than three Candidates are on the Validated Eligibility List, the Application Review Panel may proceed to interview or may ask HR to repost the Position.

## L. <u>Interview Preparation</u>

- 1. Appointment of an Interview Panel. The CHRO or Designee, in consultation with the head of the Hiring Bureau, shall appoint an Interview Panel consisting of the (a) Deputy of the Hiring Department or Designee; (b) at least two Supervisors with first-hand knowledge of the duties and responsibilities of the Position; and (c) at least one Employee with the qualifications set forth in clause (b) above to serve as an alternate panel member. The Supervisors may come from outside the Hiring Department. The CHRO or Designee, in consultation with the head of the Hiring Bureau, may appoint the same panelists for the Interview Panel as appointed for the Application Review Panel. No Employee may be assigned to an Interview Panel without first receiving the Interviewer Training and certification described in Section IV.I. No Employee, including the head of the Hiring Bureau, may interview a Candidate on the Interview List if a Conflict of Interest has been determined to exist pursuant to Section VII.Q.2.c.
- 2. <u>Interview Scheduling</u>. HR shall schedule interviews of all Candidates listed on the Interview List as well as the corresponding Interview Panel Meeting and provide the schedule to the Interview Panel at least two business days prior to the date of the first interview. HR shall provide the list of panelists and interview schedule to the DOC and CCCA at least two business days prior to the first scheduled interview.
- Interview Questions. The head of the Hiring Bureau or Designee shall create a 3. minimum of 10 interview questions. The interview questions shall establish, at a minimum, the Candidate's: (a) willingness and ability to do the job; (b) prior job performance; (c) knowledge and understanding of the responsibility of the Position; and (d) relative qualifications for the Position. The head of the Hiring Bureau shall send the interview questions to the CHRO or Designee. The CHRO or Designee, in conjunction with the head of the Hiring Bureau or Designee, shall amend or approve the questions. The General Counsel or Designee shall verify that the questions asked will not violate any employment/labor laws or regulations, including those laws or regulations pertaining to employment discrimination. The head of the Hiring Bureau or Designee shall select five or more questions, from the 10 previously approved questions, to be used for interviews for that Position and determine final scoring weights for each question. All interview questions shall be considered and treated as confidential. HR shall send the list of interview questions to the DOC and the CCCA, while acting, at least three business days prior to the interview for review and comment. The interview questions developed for a particular Actively Recruited Position may be used for subsequent vacancies for that Actively Recruited Position, provided appropriate precautions are taken to prevent advance dissemination of the questions or answers and provided the questions remain related to the duties of the Actively Recruited Position.

- M. <u>Pre-Interview License and Certification Verification</u>. All Candidates shall be required to produce required documentation (*e.g.*, current driver's license, diploma, school transcript, certifications) listed on the Notice of Job Opportunity within the time period set forth in the Notice of Job Opportunity. Copies of such documents shall be included in the Interview File. Candidates who do not produce the required documentation within the time period set forth in the Notice of Job Opportunity shall not be eligible for further consideration. Any such ineligibility shall be noted on the Interview List.
- N. <u>Interview of Candidates</u>. The following shall apply to the interview of Candidates:
- 1. <u>Notification</u>. HR shall notify the DOC and CCCA, while acting, in writing of the time and place of each interview at least two business days prior to the interview. The DOC and the CCCA, while acting, may monitor any interview.
- 2. <u>Conducting the Interview</u>. The Interview Panel shall interview each Candidate on the Interview List in accordance with the procedures in <u>Section VI.Q.2</u>. An HR representative shall be present while interviews are being conducted.
- 3. <u>Interviewer Evaluation Form</u>. Each interviewer shall independently and personally complete, sign, and score an Interviewer Evaluation Form in accordance with <u>Section VI.Q.3</u> and complete an NPCC.
- O. <u>Candidate Ranking Procedure.</u> Following completion of interviews with all Candidates on the Interview List, the final Candidate shall be selected in accordance with the following:
- 1. <u>Interview Panel Meeting</u>. Within three business days following the last Candidate interview, the Interview Panel members shall conduct a meeting at which all of the Interview Panel Members are present and at which each Interview Panel Member has an opportunity to freely and without fear of retaliation express his or her opinion regarding the Candidates. The Interview Panel shall discuss the Candidates interviewed. An HR representative shall take notes at the Interview Panel meeting and will be available to the Interview Panel to provide advice and expertise. The notes may be handwritten or typed, and shall include (a) the title of the Position being discussed in the Interview Panel meeting; (b) the date of the meeting; (c) the name of the HR representative facilitating the meeting; (d) the names of each interviewer present at the meeting; (e) a description of why, how and by whom each Candidate was ranked; and (f) the order each Candidate was ranked by each member of the Interview Panel. The notes shall also indicate the objective basis or bases on which any Candidate was ranked by the Interview Panel, or the basis or bases on which any Candidate was not ranked by the Interview Panel.
- 2. <u>Notification.</u> The DOC and the CCCA, while acting, may monitor the Interview Panel Meeting. HR shall provide the DOC and CCCA, while acting, with notice of the Interview Panel Meeting at least two business days in advance.

- 3. <u>Interview Panel Ranking List.</u> The Interview Panel shall create an Interview Panel Ranking List by ranking each Candidate by a majority vote of the Interview Panel and complete an NPCC.
- 4. Review of the Interview File. The notes, the Interviewer Evaluation Forms, and the Interview Panel Ranking List shall be included in the Interview File. The CHRO or Designee, the DOC, and CCCA, while acting, shall review the Interview File and verify that the Candidate ranked highest on the Interview Panel Ranking Form and recommended by the Interview Panel for selection is in compliance with the requirements of this Employment Plan. If either the CHRO or Designee or the DOC determines that the selection of a Candidate or Candidates listed on the Interview Panel Ranking Form was not in compliance with this Employment Plan, the process shall be suspended until the issue is resolved to the satisfaction of the CHRO or Designee and the DOC.
- P. <u>Candidate Selection Procedure.</u> Candidates shall be selected pursuant to Section VI.S.
- Q. <u>Verification of Past Employment</u>. HR shall attempt to confirm the employment history of the selected Candidate(s) pursuant to Section VI.T.
- R. <u>Future Vacancies</u>. The Clerk or Designee may select Candidates from the Interview Panel Ranking List for subsequent vacancies for the same Actively Recruited Position for a period of 12 months from the date the Interview Panel Ranking List was created.
- S. <u>Grant of Authority</u>. The CHRO or Designee shall prepare the Grant of Authority pursuant to Section IV.U.
- T. <u>Conditional Offers of Employment</u>. HR shall extend employment conditional offers in accordance with the following:
  - 1. Extension of Conditional Offer. After the DOC and CCCA, while acting, have completed their review of the Interview Panel Ranking List and the Justification to Hire for the Actively Recruited Position, the CHRO or Designee shall extend a written conditional offer of employment to the selected Candidate(s), conditioned on verification of past employment. All conditional offers of employment shall be made by a verbal conditional offer and in writing; and copies of the written conditional offer shall be included in the Posting File and each Candidate's Personnel File. The CHRO or Designee shall notify the Clerk, COS, head of the Hiring Bureau, DOC and CCCA, while acting, whether the conditional offer was accepted. Within two business days after extending a conditional offer to the selected Candidate(s), the CHRO or Designee shall provide the DOC and the CCCA, while acting, with the Contact Log and any other documents in the Posting File not previously provided. The CHRO or Designee shall maintain an electronic copy of the Posting File, which shall be available for review by the DOC and/or CCCA, while acting, upon request.

- 2. <u>Unaccepted Conditional Offer.</u> If a Candidate does not accept the conditional offer of employment, the Clerk or Designee shall make a further selection pursuant to Section VI.X.2. Any communication from a Candidate declining a conditional offer of employment, whether written or verbal, shall be included on the Contact Log, included in the Posting File, and timely communicated to the DOC and CCCA, while acting.
- 3. <u>No Additional Candidates.</u> If no Candidate on the Interview Panel Ranking List is eligible and accepts the conditional offer of employment, the Position may be reposted after the CHRO or Designee and the head of the Hiring Bureau confer about revisions to the Position Description. If the Position Description is updated after such consultation, the CHRO or Designee shall send the updated Position Description to the DOC, the CCCA, while acting, and Plaintiffs' Counsel for review and comment pursuant to <u>Section IV.L.</u>
- U. <u>NPCC.</u> The selected Candidate shall complete and sign an NPCC upon employment with the Clerk's Office.
- V. <u>Changes to and Posting of Actively Recruited Positions Lists</u>. Changes to the Actively Recruited Positions List shall be made using the same procedures provided for in Section XII.B governing changes to Exempt Positions.
- W. <u>Union Membership</u>. If an Actively Recruited Position becomes covered under a CBA, the Actively Recruited Position shall automatically be removed from the Actively Recruited Positions List, and any vacancy for such Actively Recruited Position shall be subject to Section VI, VII or VIII, as applicable and the Collective Bargaining Agreement.

## X. DIRECTOR OF COMPLIANCE (DOC) HIRING PROCESS

The Clerk's Office shall hire the DOC in accordance with the following process:

#### A. Applications

- 1. The CHRO or Designee shall prepare the Notice of Job Opportunity, Position Description, rating and ranking criteria, and interview questions for the DOC Position. The CHRO or Designee shall circulate the documents for review and comments to the CCCA, while acting, and Plaintiffs' Counsel before being finalized by the Clerk's Office.
- 2. The employment application for the DOC Position shall include the following questions:
  - a. Whether, at the time of the application, the Applicant knows of any current Clerk Employee with whom the Applicant has or has had a familial, business, and/or professional relationship. The applications shall also include a section allowing the Applicant to describe the extent of any such relationship. The Vetting Panel shall jointly evaluate whether the relationship or affiliation gives the appearance of impropriety and, therefore, disqualifies the Applicant.

- b. Whether the Applicant has ever served as a candidate, officer, employee, or consultant of any partisan political organization or partisan politically affiliated group. If so, the Applicant MUST submit a list of all such instances. The Vetting Panel shall jointly evaluate whether any such instances present an actual or the appearance of political influence which may cloud objectivity of the Applicant and, therefore, disqualifies the Applicant.
- c. Whether the Applicant has worked on behalf of any party, entity, or individual in connection with the Shakman litigation at any point and, if so, the Applicant MUST identify the entity or person the Applicant worked for and describe the work performed. The Vetting Panel shall jointly evaluate whether any such work may cloud the objectivity of the Applicant and, therefore, disqualifies the Applicant.
- 3. The position shall be posted on EAS for a minimum of 14 days in accordance with Section VI.F.3. The position also shall be publicized on the Clerk's Office's website via the Jobs page, on Indeed.com, with professional organizations such as the Society for Human Resources Management, Illinois State Bar Association Career Center, other local bar associations and at least two websites focused on compliance positions.
- 4. All applications must be submitted to HR through EAS. Any Applicant who does not complete the online application for the DOC Position through EAS will not be considered eligible for the Position.
- 5. After the closing date, HR shall review all applications in EAS to eliminate the applications of Applicants who did not complete the application process as specified in the Position Description, including providing all required documentation. The eliminated applications and reasons for elimination shall be explained in EAS.

### B. The Vetting Panel

- 1. A Vetting Panel shall be created consisting of a designee of the CHRO, two Clerk's counsel (at least one of which shall be in-house counsel) and the CCCA, while acting. The Vetting Panel shall evaluate and assess the applications and qualifications of Applicants for the DOC Position.
- 2. The applications for Candidates found eligible for the Position shall be made available via EAS or distributed to each member of the Vetting Panel and treated as confidential. Each member of the Vetting Panel shall evaluate and rank each Candidate using the Position Description and the answers to the questions in X.A.2. as a guide for evaluation.
- 3. The Vetting Panel shall meet at a mutually convenient time to discuss and agree upon a ranking of Candidates using whatever procedures and objective evaluation approaches it deems advisable. The numeric rankings of each Candidate shall be treated as confidential.

4. The Vetting Panel shall forward the names of the four highest ranked Candidates (without designation of any numeric ranking) to the CHRO or Designee. If there are less than four ranked Candidates, the Vetting Panel may advance the ranked Candidates to interview or recommend to the Clerk that the Position be reposted.

#### C. The Interview Panel

- 1. HR shall invite Candidates referred by the Vetting Panel to interview with the Interview Panel.
- 2. The Interview Panel shall consist of three or four Employees selected by the Clerk to interview Candidates. Members of the Vetting Panel may not serve on the Interview Panel, with the exception of the General Counsel or Designee. All members of the Interview Panel must have completed the Interviewer Training and certification described in Section IV.I. An HR representative shall facilitate the conducting of interviews by: (a) informing the Interview Panel of the interview process; (b) being available while interviews are being conducted to answer any questions from the Interview Panel and Candidates; (c)requesting that any applicable forms be completed; (d) picking up completed forms at the completion of each interview; and (e) reviewing such forms for accuracy and completeness. The HR representative shall be present while interviews are being conducted.
- 3. At least two business days prior to the first interview, HR shall circulate to the Interview Panel and the CCCA, while acting, the list of Candidate names to be interviewed and application materials to review to determine whether a Conflict of Interest exists.
- 4. If a Conflict of Interest is discovered prior to or during any interview, the Interview Panel member shall notify the CHRO or Designee that a Conflict of Interest exists and that an alternate member of the Interview Panel is needed. The CHRO or Designee shall promptly notify the CCCA, while acting, in writing of the Conflict of Interest and identify the replacement panelist. To the extent the CHRO or Designee determines that a Conflict of Interest exists, the Interview Panel member shall not participate in the interview or the selection process for that Candidate. The alternate Interview Panel member shall assume the Interview Panel member's duties (asking questions, completing the Interviewer Evaluation Form, etc.). If a Conflict of Interest is discovered after an interview, the Interview Panel member must promptly notify the CHRO or Designee; the CHRO or Designee shall determine whether a second Interview Panel must be convened. The CHRO or Designee shall promptly notify the CCCA, while acting, of any Conflict of Interest and the selection of an alternate Interview Panel member. A Conflict of Interest discovered prior to, during, or after an interview shall be documented by the CHRO or Designee and included in the Interview File.
- 5. If a member of the Interview Panel becomes unavailable to conduct an interview of a Candidate, such panel member shall notify the CHRO or Designee as soon as possible prior to the interview. The Clerk or Designee shall select another Clerk's Office employee to serve on the Interview Panel to conduct the interview. The CHRO or Designee shall promptly notify the CCCA, while acting, of such replacement.

- 6. Each Interview Panel member shall independently and personally complete, sign and score each Candidate using an Interviewer Evaluation Form at the conclusion of each interview and complete an NPCC. The Interviewer Evaluation Form shall be completed pursuant to the requirements set forth in Section VI.Q.3. Copies of all Interviewer Evaluation Forms shall be maintained by HR for CCCA audit.
- 7. All Candidates interviewed for the DOC Position shall be asked the same interview questions agreed to by the CHRO or Designee, CCCA, while acting, and Plaintiffs' Counsel. Additional and follow-up questions by the Interview Panel members are permitted and encouraged, provided they are related to a determination of the Candidate's suitability for the DOC Position. All responses provided by a Candidate, including responses to follow-up questions, are to be considered by the Interview Panel.
  - 8. All interviews shall be monitored by the CCCA, while acting.

#### D. Ranking the Candidates

- 1. The Interview Panel shall evaluate the Candidates using the answers to the approved interview questions and relevant follow-up questions, ranking criteria, and whatever further procedures and objective evaluation approaches the Interview Panel deems advisable.
- 2. The Ranking Meeting shall be conducted within three business days of the final Candidates interview. All Interview Panel members (including any alternate Interview Panel members who conducted the interviews) must be present at the Ranking Meeting. Each Interview Panel member shall be given an opportunity to freely and without fear of retaliation express his or her opinion regarding the interviewed Candidates who received a total average score of 3.0 or higher. The Interview Panel members shall be provided with a copy of their own completed Interviewer Evaluation Forms for use during the Ranking Meeting to discuss the interviewed Candidates. The CCCA, while acting, may monitor the meeting and shall be provided notice at least three business days in advance. The Interview Panel shall create an Interview Panel Ranking List by ranking the top four Candidates in order of preference and complete an NPCC, both of which shall be forwarded by the CHRO or Designee to the Clerk, the Shakman Liaison, Plaintiffs' Counsel and the CCCA, while acting.
- 3. An HR representative shall take notes at the Ranking meeting, which notes may be handwritten or typed. The notes shall include: (a) the title of the DOC Position being discussed; (b) the date of the Ranking Meeting; (c) the name of the HR representative facilitating the Ranking Meeting and taking notes; (d) the names of each Interview Panel member present; (e) a description of why, how and by whom each Candidate was ranked; and (f) the order each Candidate was ranked by each member of the Interview Panel. The notes shall also indicate the objective basis or bases on which any Candidate was ranked by the panel, or the basis or bases on which any Candidate was not ranked by the panel.
- 4. Any questions concerning the process shall be addressed jointly by conference call or email to the CHRO or Designee, Plaintiffs' Counsel and the CCCA, while acting.

# E. <u>Selecting the DOC</u>

- 1. The Interviewer Evaluation Forms, Interview Panel Ranking List, Ranking Meeting notes and other documents in the Interview File shall be provided to the Clerk for review. The Clerk shall determine the best qualified Candidate for the DOC Position based on her review of such documents. If the Clerk does not accept the first-ranked Candidate on the Interview Panel Ranking List, the Clerk shall explain the reasons for the Clerk's alternative selection in writing and sign an NPCC, both of which shall be delivered to the CHRO or Designee, Plaintiffs' counsel and the CCCA, while acting. If none of the individuals on the Interview Panel Ranking List is acceptable to the Clerk, he/she shall explain the reasons why in writing and sign an NPCC, both of which shall be delivered to the CHRO or Designee, Plaintiffs' counsel and the CCCA while acting. In that event, the Vetting Panel shall forward the names of the next four highest ranked Candidates to the Interview Panel, the Clerk, Plaintiffs' Counsel, and the CCCA, while acting, for interview, evaluation, and ranking. If the Vetting Panel does not deem any additional Candidates as appropriate for interview, the DOC Position shall be reposted in accordance with Section X.A.3.
- 2. The Clerk or Designee shall forward the name of the selected Candidate and a completed and signed NPCC to the CHRO or Designee.
- 3. HR shall conduct a final screening of the Candidate selected for the DOC Position in accordance with <u>Section VI.R.5</u>.
- 4. Notification of the selection shall be forwarded by the CHRO or Designee to the Vetting Panel, Interview Panel members, Plaintiffs' Counsel and the CCCA, while acting.
- 5. A conditional offer of employment shall be extended to the selected Candidate in accordance with Section VI.W.1.
- F. No Employment Action covering the DOC may be based on any Political Reasons or Factors.
- G. The selected Candidate shall complete and sign an NPCC upon employment with the Clerk's Office.

#### XI. <u>INTERN/EXTERN HIRING PROCESS</u>

The Clerk's Office shall use the following processes for selecting paid and unpaid Interns and Externs. Unpaid Internships/Externships include Internships/Externships unpaid by the Clerk's Office but may be paid by other organizations.

- A. <u>Unpaid or Paid Intern/Extern Placed by Academic Institutions or Non-Political</u> Organizations.
- 1. When the Unpaid or Paid Intern/Extern is placed directly by an academic institution or other non-political organization with an internship/externship program, the Clerk's Office shall have no discretion or input in recommending or selecting the Unpaid or Paid Intern/Extern and the

Clerk's Office shall follow the placement procedures of the academic institution or other non-political organization with an internship/externship program.

- 2. HR shall send a Position Description of an Unpaid or Paid Internship/Externship to the academic institutions and other non-political organizations, which shall describe the position, the background/skills sought, term, expected duties, anticipated hourly/weekly time commitment, and other material aspects of the Unpaid or Paid Internship/Externship. The Position Description shall include a statement that any political contact on behalf of an Unpaid or Paid Intern/Extern will result in the disqualification of the Unpaid or Paid Intern/Extern from consideration for the Unpaid or Paid Internship/Externship. The Clerk's Office shall follow the placement procedures of the academic institution or other non-political organization with an internship/externship program. The academic institution or other non-political organization shall determine whether or not the internship/externship will be paid and be responsible for such payment.
- 3. Prior to commencing the Unpaid or Paid Internship/Externship, the Clerk's Office shall obtain a NPCC completed by individuals from the academic institution or other non-political organization making the Unpaid or Paid Intern/Extern selection. The selected Unpaid or Paid Intern/Extern also shall complete a NPCC prior to commencing the Unpaid or Paid Internship/Externship.
- 4. The CHRO or Designee shall provide a Notice of Employment Action detailing the Unpaid or Paid Intern/Extern retention and the completed NPCC to the DOC and CCCA, while acting, no later than two business days after the Unpaid or Paid Intern/Extern's start date.
- B. <u>Direct Placement of Intern/Extern.</u> When an Intern/Extern from an academic institution, other nonpolitical organization, or from a personal request of an Applicant, is selected by the Clerk's Office, not pursuant to Section XI(A), the following process shall be used:
- 1. Request for Paid Intern/Extern. Bureau heads interested in having Paid Interns/Externs in their Bureaus shall submit a Request for Paid Intern/Extern Form, as described in Exhibit N, which shall be amended from time to time, setting forth the number of Paid Interns/Externs requested, the background/skills sought, and the scope of duties to be performed by each. The Clerk or Designee shall determine the scope and number of Paid Internships/Externships based on the operational needs and budget of the Clerk's Office. The approved number of Paid Interns/Externs and the scope of duties to be performed shall be documented on the Request for Paid Intern/Extern Form. Because of the changing operational needs, the determination of the scope will be made as close to the starting time of the potential Paid Internship/Externship as possible. (*i.e.*, by the end of April for a Paid Internship/Externship commencing in June). The determination of scope will be made prior to the review of any Paid Intern/Extern application for direct placement (Section XI.D).
- 2. <u>Notice of Availability</u>. The CHRO or Designee shall send a Notice of Availability of a Paid Internship/Externship to academic institutions and other non-political organizations primarily within Cook County, and also post the Notice in accordance with Section VI.C. The Notice of Availability shall describe the position, the background/skills sought, term, expected

duties, hourly/weekly time commitment, hourly rate of pay, and other material aspects of the position. The Notice of Availability shall include a statement that any political contact on behalf of an Applicant will result in the disqualification of the Applicant from consideration for a Paid Internship/Externship. The Notice of Availability shall also include the deadline for applying, an application form, and the directions on how and where to apply. Applications must be submitted in EAS. A copy of the Notice of Availability shall be provided to the DOC and the CCCA, while acting, for review and comment prior to sending to academic institutions, other non-political organizations, and posting.

- 3. <u>Validation and Conditional Offers.</u> HR shall review the Paid Intern/Extern applications to determine whether each Applicant's background and area of study, where required, matches the scope of the posted Paid Internship/Externship. If an Applicant's background and area of study, where required, do not match the scope of the Paid Internship/Externship, the Applicant shall be removed from further consideration. HR shall document the results of the review in the Posting File and attach the notes to the application materials. If there are enough Paid Internship/Externship opportunities for all qualified Applicants, HR shall extend conditional offers based on how Applicants match the Paid Internships/Externships. If there are more qualified Applicants than there are available Paid Internships/Externships, HR shall randomize the qualified Applicants for each of the Paid Internships/Externships using a computer-based randomization program and complete an NPCC. HR shall offer the Paid Internships/Externships to qualified Applicants in the order the Applicants appear on the randomized list for each Paid Internship/Externship.
- 4. <u>No Political Reasons or Factors.</u> Any Employee involved in the selection or hiring of Paid Interns/Externs shall not consider any Political Reasons or Factors in evaluating any Applicant for a Paid Internship/Externship and shall complete an NPCC for each Applicant reviewed.
- C. <u>Intern/Extern NPCC</u>. The selected Paid Intern/Extern shall complete an NPCC prior to commencing the Paid Internship/Externship.
- D. <u>Review by the DOC and the CCCA (While Acting)</u>. The Clerk's Office shall provide written notice to the DOC and the CCCA, while acting, of all actions taken regarding the hiring of paid or unpaid Interns or Externs.

#### XII. EXEMPT POSITION HIRING PROCESS

To assist the Clerk in hiring and retaining staff in Exempt Positions who possess the Minimum Qualifications for the Exempt Positions in which they are being placed, the Clerk's Office shall use the following process for hiring Candidates to fill Exempt Positions.

A. <u>Posting of Exempt List</u>. The Clerk's Office shall post and maintain the current Exempt List in HR and on the Clerk's Office Website. The posting shall include (1) the name of the area to which the Exempt Position is assigned; (2) the job title; (3) the grade level; and (4) the date the

Exempt List was approved. The Clerk's Office shall post the Exempt List within five business days of any changes being made pursuant to Section XII.B.

- B. <u>Changes to Exempt List</u>. The Clerk's Office may from time to time update the Exempt List by adding or deleting Exempt Positions or amending the titles of Exempt Positions, subject to the following:
- 1. Request to Change. Any change to an Exempt Position shall be initiated either (a) by the Clerk or Designee sending written notice to the DOC and the CCCA, while acting, or (b) the DOC sending written notice to the Clerk and the CCCA, while acting, of the proposed change, along with supporting documentation including, (i) a copy of the Position Description and (ii) a description of the basis on which the change is proposed. For a change proposed by the Clerk or Designee, the DOC shall provide a written approval or objection to the proposed change within five business days of receipt. For a change proposed by the DOC, the Clerk or Designee shall provide a written approval or objection to the proposed change within five business days of receipt. If the Clerk or Designee, or DOC provides an objection to a change, the Clerk or Designee and the DOC shall meet to discuss the matter within three business days from the objection. If the Clerk or Designee, or DOC does not rescind the objection following such discussion, the proposed change shall not be implemented unless otherwise approved by the court overseeing the Shakman case. If the Clerk proceeds with implementing his or her proposed change over the DOC's objection and without court approval, such implementation shall be considered a violation of this Employment Plan. The DOC's objections to the Clerk's decision on the proposed change to the Exempt List shall be posted to the Clerk's Office website and referred to the CCCA, while acting, for recommendation. Nothing herein shall be deemed to be an abdication or transfer of authority from the Clerk to the DOC.
- 2. <u>Notice to Plaintiffs' Counsel</u>. Until the effective date of a court order terminating the SRO, the DOC shall send a notice of approval of the Clerk's decision on any proposed change to Plaintiffs' Counsel and the CCCA, while acting. No proposed change to the Exempt List shall be implemented until ten business days after the DOC has provided the notice of approval of the Clerk's final decision on the proposed change to Plaintiffs' Counsel. If Plaintiffs' Counsel sends a written objection of the proposed change to the CHRO or Designee, the Clerk, and the DOC, within ten business days of the DOC's notice, the Exempt List shall not be amended, and the matter shall be referred to the CCCA, while acting, for a recommendation. If the Clerk or Designee, the DOC and the Plaintiffs' Counsel, do not agree with the CCCA's recommendation while acting, the Exempt List shall not be changed until final resolution by the court overseeing the Shakman Case. If Plaintiffs' Counsel does not send a written objection of the proposed change to the CHRO or Designee, the Clerk, and DOC, within ten business days of the DOC's notice of approval, the change shall be implemented, and notice of such action will be filed with the court overseeing the Shakman Case.
- 3. <u>Court Approval</u>. Until the dissolution of the SRO, no amendment to the Exempt List will be implemented until the change has been approved by the court overseeing the Shakman Case. If the DOC or Plaintiffs' Counsel objects to a proposed change to the Exempt List, and the objection is not resolved after referral to the CCCA, while acting, the Clerk's Office, DOC or

Plaintiffs' Counsel may file a motion asking the court to determine whether the Exempt List should be amended. The Clerk's Office bears the burden of demonstrating that the Exempt Position that is the subject of such dispute is one for which an employer may take into account political considerations when deciding whom to hire or transfer to fill the Exempt Position.

- C. <u>Hiring Process</u>. To document that all persons employed in Exempt Positions possess the Minimum Qualifications for the Exempt Position in which they are being placed, the following process shall apply to the hiring of all individuals in Exempt Positions.
- 1. <u>Position Description</u>. HR shall create, revise and maintain a current and accurate Position Description for each Exempt Position pursuant to <u>Section IV.L.</u> Exempt Position Descriptions must contain the Minimum Qualifications for the Position. HR shall also review the Position Description of a vacant Exempt Position prior to seeking to fill that Position and make changes, if applicable, in accordance with <u>Section IV.L.</u> HR shall maintain the Exempt List and shall post the Exempt List and all Position Descriptions for Exempt Positions and all Position Descriptions for Exempt Positions on the Clerk's Office Website.
- 2. Review of Exempt Position Descriptions by DOC, Plaintiff's Counsel and CCCA. If the CHRO or Designee proposes a change to an Exempt Position Description in any way from the prior approved Exempt Position Description, the Exempt Position Description cannot be considered final until subject to review and comment by the DOC, and until the SRO is terminated, also a review and comment by the Plaintiff's Counsel and the CCCA, while acting.
- 3. <u>Submission of Applications</u>. Applications for Exempt Positions must be submitted to HR through EAS.
- 4. <u>Identification of Applicant</u>. If the Clerk has identified an Applicant for the position, he or she shall direct the Applicant to complete the employment application for the Exempt Position in EAS. In addition, the Clerk or Designee shall prepare and send the completed RTH, which shall include the justification to hire, including that the person meets the Minimum Qualifications, to the CHRO or Designee for review. Current employees holding Exempt Positions who are transferred to the same position title in another District, Division or Bureau do not have to complete an application or go through the screening process. The Clerk or Designee shall provide notice of the transfer to the DOC, CCCA and Plaintiff's Counsel prior to the appointment.

#### 5. Screening and Verification of Application

a. By CHRO or Designee and the DOC. The CHRO or Designee and the DOC shall review the application and conduct a validation to confirm that the selected Applicant possesses the Minimum Qualifications and any applicable required license or certification for the Exempt Position. If the DOC or CHRO or Designee determines that the Applicant does not possess the Minimum Qualifications or any applicable required license or certification for the Exempt Position, the DOC and CHRO or Designee shall meet and confer. If after meeting, the DOC or CHRO or Designee still does not believe that the Applicant possesses the Minimum

Qualifications or any applicable required license or certification, the objector shall state his/her objections in writing. If the DOC or CHRO or Designee (as applicable) does not concur, the DOC or CHRO or Designee (as applicable) shall provide a written response to the Clerk. If the Clerk still maintains that the individual possesses the Minimum Qualifications and any applicable required license or certifications, the Clerk shall provide a written explanation of why he or she believes the individual possesses the Minimum Qualifications, and, if applicable, any licenses or certifications, required for the Exempt Position to the DOC, Plaintiffs' Counsel and the CCCA, while acting.

- b. Review by Plaintiffs' Counsel and the CCCA, While Acting. Until the dissolution of the SRO, CHRO or Designee shall provide the application materials of the selected Candidate for an Exempt Position to Plaintiffs' Counsel and the CCCA, while acting, at least three business days before the selected Candidate begins employment. Plaintiffs' Counsel and the CCCA, while acting, shall review the application and within three business days, confirm that the selected Applicant possesses the Minimum Qualifications set forth in the Position Description and any applicable required license or certification for the Exempt Position. If Plaintiffs' Counsel and/or the CCCA, while acting, determines that the Applicant may not possess the Minimum Qualifications or any applicable required license or certification for the Exempt Position, Plaintiffs' Counsel, the CCCA, while acting, the DOC and CHRO or Designee shall meet and confer. If after meeting, Plaintiffs' Counsel and/or the CCCA, while acting, still does not believe that the Applicant possesses the Minimum Qualifications or any applicable required license or certification, they shall state their objections in writing. If CHRO or Designee does not concur, the CHRO or Designee shall provide a written response. These writings, and any others relevant to the dispute, shall be provided to the DOC and to the Clerk. If the Clerk still maintains that the individual possesses the Minimum Qualifications and any applicable required license or certifications, the Clerk shall provide a written explanation of why the Clerk believes the individual possesses the Minimum Qualifications, and, if applicable, any licenses or certifications, required for the Exempt Position to the DOC, Plaintiffs' Counsel, CHRO or Designee and the CCCA, while acting; and commence with the hiring.
- 6. <u>Filling of Chief Human Resources Officer Position</u>. If the Exempt Position that is subject to this hiring process is the Chief Human Resources Officer Position, the duties generally assigned to the CHRO or Designee pursuant to this Section shall be performed by the COS or Designee.
- 7. <u>Conditional Offer of Employment.</u> Once the CHRO or Designee has received documentation from the DOC in accordance with Section XII.C.5.a, and Plaintiffs and the CCCA, while acting, in accordance with Section XII.C.5.b, and any written explanations from the Clerk relevant to Sections XII.C.5.a. and b., the CHRO or Designee shall extend a written conditional offer of employment to the selected Candidate.

- D. <u>No Other Specific Selection Process Required</u>. Except as specifically provided in this Section, the Clerk and HR are not required to follow any other selection process in filling an Exempt Position and may consider any factor in making a decision, so long as it is not an illegal factor.
- E. <u>Removal</u>. An Employee holding an Exempt Position may be terminated for any reason, or subject to any action covered by this Employment Plan, with or without cause, so long as it is not an illegal reason.
- F. <u>Maintenance of Exempt Position Status</u>. Any Employee who is appointed to an Exempt Position shall continue to be considered Exempt, even if subsequently placed into a Non-Exempt Position; the Employee's status as an Employee in an Exempt Position shall not change unless the Employee is subsequently hired into a Non-Exempt Position that is filled through one of the hiring processes set forth in the Sections for the hiring of Non-Exempt Positions or as otherwise required by applicable federal, state, or local law.

#### XIII. EXECUTIVE ASSISTANT HIRING PROCESS

To assist certain members of the Clerk's senior management team in retaining direct-report clerical and secretarial assistants whom the Executive Assistant Supervisors know possess the experience, skills and competence needed to perform their jobs effectively, each Executive Assistant Supervisor may use the following procedure for hiring individuals to fill an Executive Assistant Position.

- A. <u>No Political Reasons or Factors</u>. No Employment Action covering an Executive Assistant may be based on any Political Reasons or Factors.
- B. <u>Applicability of Specific Portions of the General Hiring Process</u>. All provisions of Section VI shall apply to the recruiting, screening, interviewing and hiring of Executive Assistants except as specifically provided in this Section XIII.
- C. <u>Submission of RTH</u>. The Executive Assistant Supervisor must submit a RTH to the CHRO or his/her designee. The Executive Assistant Supervisor must receive written approval to fill the Position from the CHRO. The CHRO or his/her designee shall provide a copy of the RTH to the DOC and CCCA, while acting.
- D. <u>Identification and Selection of Candidate</u>. The Executive Assistant Supervisor shall send a written notification with the RTH to the CHRO or his/her designee. The CHRO or his/her designee shall submit a copy of the written notification with the RTH to the DOC and CCCA, while acting. Such notification shall include: (1) the name of the individual he or she has selected to perform services as his or her Executive Assistant; (2) a description of the basis on which the Executive Assistant Supervisor has selected the individual (*e.g.*, past knowledge of his or her employment history, past working relationship, etc.); (3) copies of any licenses or certification required; and (4) a NPCC signed by the Executive Assistant Supervisor.

- E. <u>Hiring Process</u>. The following hiring process shall apply for Executive Assistant Positions to document that all persons employed in Executive Assistant Positions possess the Minimum Qualifications for the Position:
- 1. <u>Position Description</u>. The CHRO or designee and the Executive Assistant Supervisor shall create a current and accurate Position Description for each Executive Assistant Position, which meets the definition of Executive Assistant contained in this Employment Plan. A copy of the Position Description shall be provided to Plaintiffs' Counsel, the DOC and CCCA, while acting, for review, comment and approval.
- 2. <u>Entry of Position Description on EAS</u>. The Clerk's Office shall enter the Executive Assistant Job Description on <u>EAS</u> and create a Notice of Job Opportunity for all Executive Assistant Positions on EAS. Entry on <u>EAS</u> of the Position does not require public posting.
- 3. <u>Submission, Screening and Verification of Application</u>. The individual selected by the Executive Assistant Supervisor to fill the Executive Assistant Position shall complete an employment application on <u>EAS</u>. The CHRO or designee shall validate the application and verify that the individual selected by the Executive Assistant Supervisor: (a) possesses the Minimum Qualifications and, if applicable, Preferred Qualifications of the Executive Assistant Position; (b) has provided any licenses and certifications required; and (c) if previously employed by the Clerk's Office, was not terminated for cause during the previous five years. If the CHRO or designee concludes that the selected individual does not meet any one of the three criteria, the CHRO shall advise the Executive Assistant Supervisor that the selected individual is ineligible and will not be offered employment as an Executive Assistant. If the CHRO or designee determines that the individual selected by the Executive Assistant Supervisor is eligible, he or she shall record this on <u>EAS</u>, execute a NPCC and submit a copy of all information and the determination to Plaintiffs' Counsel, the DOC and CCCA, while acting.
- F. <u>Hiring</u>. Upon completion of the verification of the application, the CHRO shall complete the hiring process and send written notice (including a copy of all the required documents) to the DOC and CCCA, while acting.
- G. <u>Termination</u>. Executive Assistants are at-will Employees, and can be terminated at any time, with or without cause, and with or without notice. Because an Executive Assistant is hired to work with a specific Executive Assistant Supervisor, the primary duties of the Executive Assistant include the performance of executive-level clerical or secretarial services to that Executive Assistant Supervisor. An Executive Assistant is not covered by a CBA, is an at-will Employee, and may be terminated from employment when the respective Executive Assistant Supervisor that the Executive Assistant was hired to work with is separated from employment. Such Termination of the Executive Assistant does not give rise to a claim of political discrimination unless the Termination was based on Political Reasons or Factors directed at the Executive Assistant separate and apart from the Executive Assistant Supervisor for whom the Executive Assistant was hired to work. For purposes of this Section, however, the Termination of an Executive Assistant in connection with, or as a result of, the departure or Termination of the

Executive Assistant Supervisor for whom the Executive Assistant was hired to work, shall notbe deemed an Employment Action based upon Political Reasons or Factors.

## XIV. EXCEPTIONS TO THE GENERAL HIRING PROCESS

The following limited exceptions apply to <u>Section VI</u> General Hiring Process or portions thereof. The general principles set forth in <u>Sections III-V</u> apply to the exceptions in this <u>Section XIII.</u> No exception described in this <u>Section XIII</u> shall be interpreted to permit any Employment Action covering Non-Exempt Positions to be based on any Political Reasons or Factors.

- A. <u>Training.</u> Training shall be conducted in accordance with the applicable provisions of the CBA and the Employee Handbook.
- B. <u>Layoffs.</u> The Clerk shall follow the applicable provisions of the CBA and the Employee Handbook and applicable federal, state, and local laws with respect to Layoffs.
- C. <u>Recall.</u> The Clerk shall follow the applicable provisions of the CBA and the Employee Handbook with respect to Recalls.
- D. <u>Reclassifications.</u> Reclassifications of Employees shall be decided based on the operational and business needs and goals of the Clerk's Office in accordance with the applicable provisions of the CBA and the Employee Handbook and applicable federal, state, and local laws.
- E. <u>Temporary Assignments.</u> The Clerk shall follow the applicable provisions of the CBA and the Employee Handbook with respect to Temporary Assignments.
- F. <u>Interim Assignments</u>. The Clerk shall follow the applicable provisions in the Employee Handbook with respect to Interim Assignments.
- G. <u>Transfers.</u> The Clerk shall follow the applicable provisions in the CBA and the Employee Handbook with respect to Transfers.
- H. <u>Compassionate Transfers</u>. The Clerk shall follow the applicable provisions in the CBA and the Employee Handbook with respect to Compassionate Transfers.
- I. <u>Overtime (and other benefits of employment)</u>. The Clerk shall follow the applicable provisions in the CBA and the Employee Handbook with respect to Overtime and other benefits of employment.
- J. <u>Discipline</u>. The Clerk shall follow the applicable provisions in the CBA and the Employee Handbook with respect to Discipline.
- K. <u>Termination.</u> The Clerk shall follow the applicable provisions in the CBA and the Employee Handbook with respect to Termination.

- L. <u>Settlements and Awards.</u> The Clerk may comply with any judgment, court order, negotiated settlement of a claim, complaint or arbitration award that requires the Clerk to take an Employment Action with respect to a specific individual or individuals which would otherwise be contrary to the requirements of this Employment Plan.
- M. <u>Merit Salary Increase.</u> The Clerk may institute a policy governing merit salary increases for Non-Exempt employees.

## XV. <u>EMPLOYMENT PLAN AMENDMENTS</u>

- A. Until the effective date of a court order terminating the Supplemental Relief Order, the CHRO or Designee shall send any proposed change(s) to the Employment Plan in writing to the DOC, CCCA, while acting, and Plaintiffs' Counsel. If the DOC, CCCA or Plaintiffs' Counsel objects to the proposed change(s), the objector must provide written objection(s) to the CHRO or Designee within ten business days of being given notice of the proposed change(s). Within five business days thereafter, the CHRO or Designee, the DOC, CCCA and Plaintiffs' Counsel shall meet to discuss the proposed change in a good faith effort to reach agreement. If agreement cannot be reached, the Clerk or Designee may file a motion to amend the Employment Plan with the court overseeing the Shakman Case, to which Plaintiffs' counsel may respond. Until the effective date of a court order terminating the Supplemental Relief Order, all changes to the Employment Plan must be filed and approved by the court overseeing the *Shakman* Case prior to being implemented by the Clerk.
- B. On and after the date of the court order terminating the Supplemental Relief Order, the CHRO or Designee shall send any proposed change(s) to the Employment Plan in writing to the DOC. If the DOC objects to the proposed change(s), the DOC must submit written objection(s) to the CHRO or Designee within ten business days of being given notice of the proposed change(s). The CHRO or Designee and the DOC shall meet within five business days thereafter to discuss the DOC's objections in a good faith effort to reach agreement. If agreement cannot be reached, the Clerk's decision shall be final. The DOC may include the nature and outcome of any such disagreement in the DOC's semi-annual reports. Proposed change(s) to the Employment Plan shall not be implemented until at least ten business days after the date of the meeting to discuss the proposed changes or the date of the Clerk's decision resolving any objections to the proposed changes, whichever is later. If the DOC determines that the Clerk's final decision on the amendment causes the Clerk's Office to no longer be in Substantial Compliance, then the DOC shall consult with the Plaintiff's counsel for recommendation.

#### XVI. CONCLUSION

The Clerk's Office is committed to continuing its practices of being an equal opportunity employer, hiring qualified Candidates and prohibiting Unlawful Political Discrimination with respect to all Employment Actions. This Employment Plan is intended to create transparent and workable processes and procedures that meet the business needs of the Clerk's Office and comply with legal requirements. It is not possible to anticipate and address every situation that may give

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rise to Unlawful Political Contacts or Unlawful Political Discrimination. The Clerk is prepared to comply with the spirit of the law to meet those situations in the future.

## XVII. INTERPRETATION OF THE EMPLOYMENT PLAN

All portions and provisions of this Employment Plan shall be interpreted as being in furtherance of the above principles and commitments, as well as the Consent Decree, Supplemental Relief Order and Executive Order.