



# Customer Service Call Center (312)603-5030

The new Customer Service Call Center launched by the Clerk of the Circuit Court of Cook County is a great initiative to improve the quality of service provided to court users. With the center staffed by experienced Clerks, users can expect to receive assistance on a wide range of court-related matters from the comfort of their own homes.

Here are some additional points to note about the call center:

- The center operates from Monday - Friday, 8:30 am to 4:30 pm excluding court holidays.
- The centralized number to dial to reach the center is (312) 603-5030.
- Users can expect shorter wait times because each Clerk has been cross-trained on all divisions of law which will result in faster resolution of issues.
- Many questions can be answered and documents can be ordered without having to make an in-person trip to any Cook County courthouse.
- In addition to this comprehensive customer service to court patrons, we also utilize inLingo translation services to assist callers in more than 200 languages.

Overall, this new Customer Service Call Center is a great addition to the services provided by the Clerk's Office and will surely enhance the experience of court users.

Assistance is available within the Office of the Clerk of the Circuit Court of Cook County at the following locations:

Civil Division - Advice Desk (Illinois Institute of Technology) Free legal assistance to defendants in pro se cases filed in 1st Municipal courts.  
Richard J. Daley Center, Room 602  
(312) 603-3579

Civil Division - Pro Se Assistance Desk (Chief Judge's Office) Assistance provided in pro se cases of \$1500 or less only.  
Richard J. Daley Center, Room 602  
(312) 603-2715 • (312) 603-5626

Family Law Bureau - Domestic Violence Legal Clinic Domestic Violence Cases  
555 W. Harrison, Chicago  
(312) 325-9155

District 2 - Skokie  
Life Span, Inc. YWCA Evanston North Shore (Court Advocates)  
(847) 470-5051

District 3 - Rolling Meadows  
Life Span, Inc. - Domestic Violence Cases  
(847) 818-0382

## Cook County Courthouse Locations

District 1 Richard J. Daley Center  
50 W. Washington St. Chicago, IL 60602  
(312) 603-5030

District 2 Skokie  
5600 Old Orchard Rd. Skokie, IL 60077

District 3 Rolling Meadows  
2121 Euclid Ave. Rolling Meadows, IL 60008

District 4 Maywood  
1500 Maybrook Ave. Maywood, IL 60153

District 5 Bridgeview  
10220 South 76th Avenue Bridgeview, IL 60455

District 6 Markham  
16501 South Kedzie Parkway Markham, IL 60428

Hours: 8:30 a.m. to 4:30 p.m. Monday-Friday  
Excluding Court Holidays

