



# Direct Dial to Court Information

The Direct Dial case search feature allows a caller to enter the portion of the IVR that searches by case/citation number, eliminating the need to travel through all the usual prompts. Please note that you must have your case/citation number on hand to call one of these numbers instead of the Customer Call Center.

The following numbers have been integrated into the Call Center call flow main number as an option. The Customer Call Center is open Monday-Friday 8:30AM-4:30PM. For information after hours or days that the Call Center is closed, please call one of the following numbers based on the division your case is in.

**Customer Call Center: 312-603-5030**

**Archives Department: 312-603-6601**

**Chancery Division: 312-603-5133**

**Criminal Department: 312-603-4641**

**Criminal Division: 773-674-3140**

**Civil Division: 312-603-5116**

**Civil Appeals Division: 312-603-5406**

**County Division: 312-603-5710**

**Traffic Division: 312-603-2005**

**Probate Division: 312-603-6441**

**Domestic Relations Division: 312-603-6300**

**Domestic Violence: 312-603-9500**

**Juvenile Division: 312-433-5333**

**Law Division: 312-603-5426**

**District 2 - Skokie: 847-470-7250**

**District 3 - Rolling Meadows: 847-818-3000**

**District 4 - Maywood: 708-865-6040**

**District 5 - Bridgeview: 708-974-6500**

**District 6 - Markham: 708-232-4551**

**Customer Service Webchat is now live on our website. Users are now able to reach our Customer Call Center for general questions or assistance related to their case anywhere on the site.**

Office of the Clerk of the Circuit Court of Cook County  
Chancery Division  
Richard J. Daley Center  
50 West Washington St., Room 802 Chicago, IL 60602  
(312) 603-5030  
chancerydivservices@cookcountycourt.com

Hours of Operation:  
Monday - Friday  
9 a.m. to 12 p.m.

[www.cookcountyclerkofcourt.org](http://www.cookcountyclerkofcourt.org)

This handout is not a substitute for professional legal advice.

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